

Day after day FCC will blame third parties for their shocking unreliable over priced service.

It is now common practice for customers to complain via @firstCC about the daily delays, cancellations & overcrowding conditions.

In response FCC blames the situation in the hands of Department of Transport. Also if customers complain about the short formations or cancellations FCC offer the patronising response "we've got new trains coming in 2018".

It's all very well telling customers who pay £4k a year that they need to wait a further 5 years but what about the 7 years of FCC promises that have yet to be seen!

FCC promised more drivers back in 2009 but the new driver program only replaced the regular turn over – hence the problems this week!

FCC will claim on their performance charts of third party disruption problems yet cancellations caused by a lack of drivers as far frequent and disruptive yet FCC will not publicly declare such issue. Why is that?

22nd July 2013 – Overrunning engineering work at Streatham

7 trains cancelled due to train faults

2 trains cancelled due to no driver

22 GN trains were partly/fully cancelled due to network Rail issues

19 TL trains were partly/fully cancelled due to network Rail issues

26th July 2013 – Sunny Friday and the is the school holidays

50 trains were cancelled due to no driver available

28 July 2013 - Overhead line problems near Farringdon

57 TL trains were partly/fully cancelled due to network Rail issues

30 July 2013 - Tree branch on overhead lines at Oakleigh Park

6 GN trains partly/fully cancelled due to self FCC issue (2 Full)

2 TL trains partly/fully cancelled due to self FCC issue (1 Full)

7 GN trains were partly/fully cancelled due to network Rail issues

2 TL trains were partly/fully cancelled due to network Rail issues

11 August 2013 Overrunning engineering work south of New Barnet

7 GN trains were partly/fully cancelled due to network Rail issues

6 TL trains partly/fully cancelled due to self FCC issue (

FCC MUST GO!

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Delays and Cancellations for Friday, 26 July 2013

(Sssh! Sunny Friday & it's the school holidays!)

Time	Route	Reason
23:12	Hertford North to London Kings Cross	22:41 - This train will be starting late from Hertford North and is expected to be 43 minutes late. This is due to a member of train crew being unavailable .
22:12	Hertford North to London Kings Cross	19:43 - This train will be cancelled. This is due to a member of train crew being unavailable
21:52	Moorgate to Hertford North	20:55 - This train will be terminated at Finsbury Park. This train will no longer call at Harringay, Hornsey, Alexandra Palace, Bowes Park, Palmers Green, Winchmore Hill, Grange Park, Enfield Chase, Gordon Hill, Crews Hill, Cuffley, Bayford and Hertford North. This is due to a member of train crew being unavailable.
21:11	Brighton to Bedford	20:35 - This train will call additionally at Preston Park and Wivelsfield. This is due to an earlier train fault. First Capital Connect would like to apologize for the delay to this service this evening.
21:06	London Kings Cross to Cambridge	19:33 - This train will be cancelled. This is due to a member of train crew being unavailable
20:52	Moorgate to Hertford North	19:43 - This train will be cancelled. This is due to a member of train crew being unavailable
20:37	Brighton to Bedford	<ul style="list-style-type: none"> 20:55 - This train will be cancelled. This is due to an earlier train fault. First Capital Connect would like to apologize for the cancellation of this service this evening. Next service for missed station stops from Brighton will be at 21:11 20:55 - This train will be cancelled. This is due to an earlier train fault. First Capital Connect would like to apologize for the cancellation of this service this evening. Next service for missed station stops from Brighton will be at 21:11 20:34 - This train will be starting late from Brighton and is expected to be 12 minutes late. This train will no longer call at Preston Park, Hassocks, Burgess Hill and Wivelsfield. This is due to an earlier train fault. First Capital Connect would like to apologize for the delay to this service this evening. Next service for missed station stops from Brighton will be at 21:11
20:12	Moorgate to Letchworth Garden City	18:54 - This train will be cancelled. This is due to a member of train crew being unavailable.
20:07	Brighton to Bedford	16:44 - Will be formed of 4 coaches instead of 8 from Brighton. First class is declassified. This is due to an earlier train fault .
19:48	Hertford North to Moorgate	19:41 - This train will be terminated at Alexandra Palace. This train will no longer call at Hornsey, Harringay, Finsbury Park, Drayton Park, Highbury & Islington, Essex Road, Old Street and Moorgate. This is due to a member of train crew being unavailable.
19:42	Sutton Surrey to St Albans City	20:24 - This train is being delayed at London Blackfriars and is now expected to be 7 minutes late. This is due to waiting earlier for a train crew member.
19:40	London Kings Cross to Welwyn Garden City	19:24 - This train will call additionally at Hadley Wood, Brookmans Park and Welham Green. This is due to train crew having been unavailable earlier.

19:37	Moorgate to Welwyn Garden City	18:03 - This train will be cancelled.This is due to a member of train crew being unavailable.
19:18	Hertford North to Moorgate	18:54 - This train will be cancelled.This is due to a member of train crew being unavailable.
19:15	Peterborough to London Kings Cross	14:28 - This train will be cancelled.This is due to a member of train crew being unavailable.
19:12	Moorgate to Welwyn Garden City	19:15 - This train will be cancelled.This is due to a member of train crew being unavailable.
18:53	Gordon Hill to Moorgate	18:03 - This train will be cancelled.This is due to a member of train crew being unavailable.
18:52	London Kings Cross to Cambridge	18:48 - Will be formed of 4 coaches instead of 8. First class is declassified.This is due to an earlier train fault.
18:23	Stevenage to Moorgate	17:47 - This train will be starting late from Stevenage and is expected to be 8 minutes late.This is due to an earlier broken down train.
18:18	Hertford North to Moorgate	18:03 - This train will be cancelled.This is due to a member of train crew being unavailable.
18:16	Welwyn Garden City to London Kings Cross	18:21 - This train will be starting late from Welwyn Garden City and is expected to be 12 minutes late.This is due to an earlier broken down train.
18:13	Moorgate to Gordon Hill	18:03 - This train will be cancelled.This is due to a member of train crew being unavailable.
18:04	Welwyn Garden City to Moorgate	<ul style="list-style-type: none"> • 18:16 - This train will be started from Finsbury Park.This train will no longer call at Welwyn Garden City, Hatfield, Welham Green, Brookmans Park, Potters Bar, Hadley Wood, New Barnet, Oakleigh Park, New Southgate, Alexandra Palace, Hornsey and Harringay.This is due to an earlier broken down train. • 18:16 - This train will be started from Finsbury Park.This train will no longer call at Welwyn Garden City, Hatfield, Welham Green, Brookmans Park, Potters Bar, Hadley Wood, New Barnet, Oakleigh Park, New Southgate, Alexandra Palace, Hornsey and Harringay.This is due to an earlier broken down train. • 18:07 - This train will be cancelled.This is due to an earlier broken down train.
17:57	London Kings Cross to Welwyn Garden City	17:51 - This train will be starting late from London Kings Cross and is expected to be 5 minutes late.This is due to a delay on a previous journey.
17:54	Bedford to Brighton	20:10 - This train is being delayed between Balcombe and Haywards Heath and is now expected to be 15 minutes late.This is due to disruptive passengers.
17:43	Moorgate to Gordon Hill	13:51 - This train will be cancelled.This is due to a member of train crew being unavailable.
17:34	Orpington to Bedford	<ul style="list-style-type: none"> • 18:48 - This train is being delayed between St Pancras International and St Albans City and is now expected to be 13 minutes late.This is due to electrical supply problems. • 18:48 - This train is being delayed between St Pancras International and St Albans City and is now expected to be 13 minutes late.This is due to electrical supply problems. • 18:33 - This train is being delayed between St Pancras International and St Albans City.This is

		due to electrical supply problems.
17:34	Orpington to Bedford	18:33 - This train is being delayed between St Pancras International and St Albans City. This is due to electrical supply problems.
17:28	Moorgate to Hertford North	14:13 - This train will be cancelled. This is due to a member of train crew being unavailable.
17:27	London Kings Cross to Welwyn Garden City	13:45 - This train will be cancelled. This is due to a member of train crew being unavailable.
17:23	Moorgate to Welwyn Garden City	17:48 - This train will be delayed at Harringay and is expected to be 11 minutes late. This is due to a broken down train .
17:22	Bedford to Brighton	<ul style="list-style-type: none"> • 17:15 - This train will be starting late from Bedford and is expected to be 8 minutes late. Will be formed of 4 coaches instead of 8 from Bedford. First class is declassified. This is due to a train fault. • 16:41 - Will be formed of 4 coaches instead of 8 from Bedford. First class is declassified. This is due to a train fault.
17:22	Bedford to Brighton	16:41 - Will be formed of 4 coaches instead of 8 from Bedford. First class is declassified. This is due to a train fault .
17:18	Moorgate to Stevenage	17:30 - This train will be delayed at Old Street and is expected to be 11 minutes late. This is due to a broken down train .
17:14	London Kings Cross to Peterborough	17:12 - First class is declassified. This is due to an unusually large passenger flow .
17:10	London Kings Cross to Peterborough	14:28 - This train will be cancelled. This is due to a member of train crew being unavailable.
17:03	Brighton to Bedford	18:43 - This train is being delayed between St Pancras International and St Albans City. This is due to electrical supply problems.
17:02	Sevenoaks to Bedford	<ul style="list-style-type: none"> • 18:45 - This train is being delayed between St Pancras International and St Albans City and is now expected to be 15 minutes late. This is due to electrical supply problems. • 18:45 - This train is being delayed between St Pancras International and St Albans City and is now expected to be 15 minutes late. This is due to electrical supply problems. • 18:32 - This train is being delayed between St Pancras International and St Albans City. This is due to electrical supply problems.
16:44	London Kings Cross to Kings Lynn	17:42 - First class is declassified. This is due to an unusually large passenger flow .
16:37	Sutton Surrey to Luton	17:49 - This train has been delayed at City Thameslink and is now 7 minutes late. This is due to an earlier train fault.
16:33	Hertford North to Moorgate	14:13 - This train will be cancelled. This is due to a member of train crew being unavailable.
16:24	Brighton to Bedford	17:44 - This train has been delayed at London Blackfriars and is now 7 minutes late. This is due to an earlier train fault .
16:20	Letchworth Garden City to Moorgate	13:48 - This train will be started from Hertford North. This train will no longer call at Letchworth Garden City, Hitchin, Stevenage and Watton-At-Stone. This is due to a member of train crew being unavailable.

16:18	Moorgate to Gordon Hill	13:51 - This train will be cancelled.This is due to a member of train crew being unavailable.
16:07	Brighton to Bedford	17:42 - This train will be delayed at City Thameslink, will be further delayed at Farringdon and is expected to be 10 minutes late.This is due to an earlier train fault.
16:04	Brighton to Bedford	17:42 - This train will be delayed at Farringdon and is expected to be 15 minutes late.This is due to an earlier train fault.
15:55	Cambridge to London Kings Cross	13:45 - This train will be cancelled.This is due to a member of train crew being unavailable.
15:36	London Kings Cross to Peterborough	15:50 - This train will call additionally at New Southgate, Oakleigh Park and New Barnet.This is due to a member of train crew being unavailable.
15:32	Moorgate to Hertford North	14:11 - This train will be terminated at Finsbury Park.This train will no longer call at Harringay, Hornsey, Alexandra Palace, Bowes Park, Palmers Green, Winchmore Hill, Grange Park, Enfield Chase, Gordon Hill, Crews Hill, Cuffley, Bayford and Hertford North.This is due to a member of train crew being unavailable.
15:22	Moorgate to Welwyn Garden City	11:54 - This train will be cancelled.This is due to a member of train crew being unavailable.
15:02	Moorgate to Welwyn Garden City	14:07 - This train will be cancelled.This is due to a member of train crew being unavailable.
14:52	Moorgate to Letchworth Garden City	13:42 - This train will be cancelled.This is due to a member of train crew being unavailable.
14:37	Brighton to Bedford	<ul style="list-style-type: none"> • 16:17 - This train will be delayed between St Pancras International and St Albans City and is expected to be 15 minutes late.This is due to an earlier train fault. • 16:17 - This train will be delayed between St Pancras International and St Albans City and is expected to be 15 minutes late.This is due to an earlier train fault. • 16:10 - This train is being delayed between St Pancras International and St Albans City.This is due to a train fault.
14:24	Welwyn Garden City to Moorgate	11:54 - This train will be cancelled.This is due to a member of train crew being unavailable.
14:06	London Kings Cross to Cambridge	13:45 - This train will be cancelled.This is due to a member of train crew being unavailable.
14:04	Welwyn Garden City to Moorgate	14:06 - This train will be cancelled.This is due to a member of train crew being unavailable.
13:53	Hertford North to Moorgate	13:42 - This train will be cancelled.This is due to a member of train crew being unavailable.
13:34	Brighton to Bedford	14:44 - This train will be delayed between Gatwick Airport and East Croydon, will be further delayed at St Pancras International and is expected to be 12 minutes late.This is due to earlier signalling problems.

13:22	Moorgate to Welwyn Garden City	11:54 - This train will be cancelled.This is due to a member of train crew being unavailable.
13:07	Brighton to Bedford	14:44 - This train will be delayed between Gatwick Airport and East Croydon, will be further delayed at St Pancras International and is expected to be 10 minutes late.This is due to earlier signalling problems.
12:24	Welwyn Garden City to Moorgate	11:54 - This train will be cancelled.This is due to a member of train crew being unavailable.
12:07	Brighton to Bedford	<ul style="list-style-type: none"> • 12:08 - This train will be starting late from Brighton and is expected to be 5 minutes late.Will be formed of 4 coaches instead of 8. First class is declassified.This is due to congestion caused by earlier delays.Additional Information:First Capital Connect would like to apologise for the delay to this service today. . • 12:08 - This train will be starting late from Brighton and is expected to be 5 minutes late.Will be formed of 4 coaches instead of 8. First class is declassified.This is due to congestion caused by earlier delays.Additional Information:First Capital Connect would like to apologise for the delay to this service today. . • 09:27 - Will be formed of 4 coaches instead of 8. First class is declassified.This is due to an earlier train fault.
12:07	Brighton to Bedford	09:27 - Will be formed of 4 coaches instead of 8 . First class is declassified.This is due to an earlier train fault .
11:40	Bedford to Brighton	12:18 - This train has been delayed at Luton Airport Parkway and is now 10 minutes late.This is due to an earlier train fault .
11:32	Moorgate to Hertford North	09:57 - This train will be cancelled.This is due to a member of train crew being unavailable.
10:33	Hertford North to Moorgate	09:57 - This train will be cancelled.This is due to a member of train crew being unavailable.
10:04	Brighton to Bedford	11:37 - This train has been delayed at Hendon and is now 7 minutes late.This is due to congestion caused by earlier delays.
10:02	Moorgate to Welwyn Garden City	02:46 - This train will be cancelled.This is due to a member of train crew being unavailable.
09:40	Bedford to Brighton	<ul style="list-style-type: none"> • 11:29 - This train has been delayed at East Croydon and is now 12 minutes late.Will be formed of 4 coaches instead of 8. First class is declassified.This is due to congestion caused by earlier delays.Additional Information:First Capital Connect would like to apologise for the delay to this service today. • 11:29 - This train has been delayed at East Croydon and is now 12 minutes late.Will be formed of 4 coaches instead of 8. First class is declassified.This is due to congestion caused by earlier delays.Additional Information:First Capital Connect would like to apologise for the delay to this service today. • 09:27 - Will be formed of 4 coaches instead of 8. First class is declassified.This is due to an earlier train fault.
09:34	Brighton to Bedford	10:44 - This train is being delayed at London Blackfriars and is now expected to be 6 minutes late.This is due to congestion caused by earlier delays.
09:07	Brighton to Bedford	10:32 - This train is being delayed at London Blackfriars and is now expected to be 9 minutes late.This is due to congestion caused by earlier delays.

09:04	Welwyn Garden City to Moorgate	02:46 - This train will be cancelled.This is due to a member of train crew being unavailable.
08:44	Welwyn Garden City to London Kings Cross	02:46 - This train will be cancelled.This is due to a member of train crew being unavailable.
08:37	Gordon Hill to Moorgate	02:45 - This train will be cancelled.This is due to a member of train crew being unavailable.
08:18	Bromley South to Bedford	05:54 - This train will be cancelled.This is due to a member of train crew being unavailable.
08:08	Moorgate to Welwyn Garden City	02:46 - This train will be cancelled.This is due to a member of train crew being unavailable.
07:58	Moorgate to Gordon Hill	02:45 - This train will be cancelled.This is due to a member of train crew being unavailable.
07:34	Bedford to Brighton	07:37 - This train will be starting late from Bedford and is expected to be 15 minutes late.This train will no longer call at Flitwick, Harlington and Leagrave.This is due to a problem currently under investigation.
07:17	Welwyn Garden City to Moorgate	02:46 - This train will be cancelled.This is due to a member of train crew being unavailable.
07:03	Hertford North to Moorgate	02:45 - This train will be cancelled.This is due to a member of train crew being unavailable.
06:57	Welwyn Garden City to Moorgate	06:44 - This train will be cancelled.This is due to a member of train crew being unavailable.
06:43	Luton to Bromley South	05:53 - This train will be cancelled.This is due to a member of train crew being unavailable.
06:27	Cambridge to London Kings Cross	07:32 - This train will call additionally at Potters Bar.This is due to an unusually large passenger flow.
06:11	London Kings Cross to Welwyn Garden City	02:46 - This train will be cancelled.This is due to a member of train crew being unavailable.
05:20	Letchworth Garden City to Moorgate	06:35 - This train will now run as scheduled.
04:50	Letchworth Garden City to London Kings Cross	02:45 - This train will be cancelled.This is due to a member of train crew being unavailable.
03:25	Three Bridges to Bedford	<ul style="list-style-type: none"> 04:47 - This train is being delayed at Farringdon.This train will be terminated at St Pancras International.This train will no longer call at Kentish Town, West Hampstead Thameslink, Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood, Radlett, St Albans City, Harpenden, Luton Airport Parkway, Luton, Leagrave, Harlington, Flitwick and Bedford.This is

		<p>due to a problem currently under investigation.</p> <ul style="list-style-type: none"> • 04:26 - This train is being delayed at Farringdon. This train will call additionally at Farringdon. This is due to a problem currently under investigation.
02:25	Three Bridges to Bedford	00:02 - This train will be cancelled. This is due to a member of train crew being unavailable.

Above 42 Trains Cancelled due to no driver

Notes: Hot sunny Friday and the kids are on holiday

According to FCC Performance Chart:

	AM PEAK	PM	ALL DAY
GN	80.00%	69.70%	78.52%
TL	96.30%	72.88%	91.44%

Full & Part Cancellations

	GN	TL
TOC-on-Self	47	3
Network Rail	0	1
TOC-on-FCC	0	0
Total	47	4

47 trains CANCELLED!!! Why has FCC swept this under the carpet?

Daily Performance Summary

Friday July 26, 2013

Period: 1405

Day: 6

Public Performance Measure

	FCC	GN	TL
Daily all day	85.76%	78.52%	91.44%
Period to date	86.11%	83.95%	87.80%
Period target	91.97%	92.76%	91.47%

Cancellations

	FCC	GN	TL	NR/TOT
Full	49	45	3	1
Part	2	2	0	0
Total	51	47	3	1

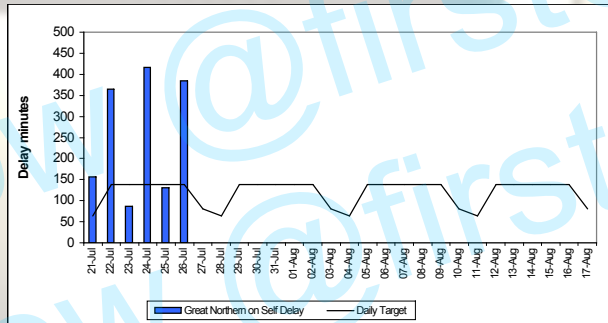
Peak PPM and Reliability

	FCC	GN	TL
AM Peak Punctuality	87.39%	80.00%	96.30%
PM Peak Punctuality	71.20%	69.70%	72.88%
Peak period to date	82.38%	81.53%	83.36%
Daily Reliability	95.80%	91.21%	99.39%

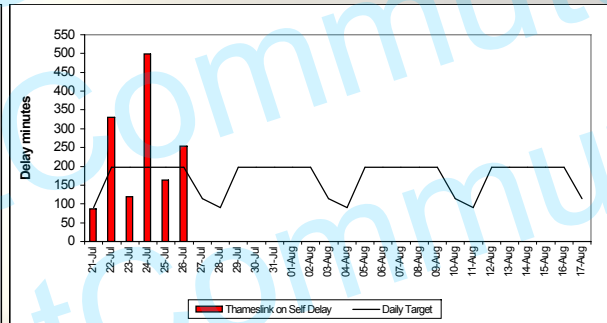
Capacity

	FCC	GN	TL
Daily %	0.60%	0.22%	1.08%
Daily No.	5	1	4
Period	0.47%	0.19%	0.85%
Target	1.01%		

Great Northern on Self Delay vs. Target



Thameslink on Self Delay vs. Target



Delay Minutes Great Northern

	Daily		Cumulative Period-to-date	
	Actual	Target	Actual	Difference
Non-tech Fleet	3	54	15	39
Operations	3	76	39	37
Traincrew	67	376	137	239
Technical Fleet	176	596	369	227
Stations	127	154	52	102
External	9	284	144	140
Low Adhesion	0	0	1	-1
GN on Self Total	385	1,540	758	782
Network Rail	206	1,802	1,907	-105
TOC on GN	94	855	320	535

Delay Minutes Thameslink

	Daily		Cumulative Period-to-date	
	Actual	Target	Actual	Difference
Non-tech Fleet	0	29	24	5
Operations	0	14	57	-43
Traincrew	91	409	279	130
Technical Fleet	142	853	452	401
Stations	3	31	39	-8
External	18	115	226	-111
Low Adhesion	0	0	1	-1
TL on Self Total	254	1,451	1,078	373
Network Rail	339	2,575	2,037	538
TOC on TL	69	644	680	-36

Top 10 Incidents First Capital Connect

Incident Number	GN or TL	Description	Resp Manager	Reason	Delay Minutes	Cancs
828993	GN	2G99 ISSUE WITH KX804 MOG	FCC TRAINCREW	DRIVER	0	34
830136	GN	2V46 MA DEFECT EXR	FCC FLEET	EMU BRAKE	158	2
829071	GN	2V02 CAPED KX811 TURN OPEN	FCC TRAINCREW	DRIVER	0	5
830437	TL	2T61 INTERLOCK BALCMTJ HHE	FCC FLEET	EMU DOOR	74	2
828974	TL	ORP MODULE FLR	NETWORK RAIL	PNL/TDM/FL	71	0
830130	TL	1W94 DOOR PROB ZFD WR	FCC TRAINCREW	DRIVER	66	0
828731	GN	2J04 11 WTG STAFF OLD	FCC STATIONS	STAFF MSN	61	0
828893	TL	1W13 REGULATION BDM	NETWORK RAIL	REGULATION	46	0
828756	GN	MRPTPX OHL TRIP	NETWORK RAIL EXT	EXT ANIMAL	44	0
830109	GN	1T92 PASSENGERS HIT	FCC STATIONS	PASSENGERS	43	0

Top 5 Worst Performing Trains First Capital Connect

Headcode	Time	Origin	Destination	Lateness at destination	Reason
2T61	17:54	BEDFORD	BRIGHTON	32	2T61 INTERLOCK BALCMTJ HHE
1T55	18:10	BEDFORD	BRIGHTON	23	2T61 INTERLOCK BALCMTJ HHE
2J71	18:23	STEVENAGE	MORGATEGN	19	2V46 MA DEFECT EXR
2T63	18:24	BEDFORD	BRIGHTON	18	2T61 INTERLOCK BALCMTJ HHE
2P63	10:16	PETERBORO	KINGS X	17	MRPTPX OHL TRIP

Daily Performance Breakdown

Friday July 26, 2013

Period: 1405

Day: 6

Great Northern PPM

	AM Peak	PM Peak	All Day	To Date
GN Inner	71.43%	56.76%	71.71%	82.58%
GN Outer	90.00%	86.21%	85.43%	85.31%
GN Route	80.00%	69.70%	78.52%	83.95%

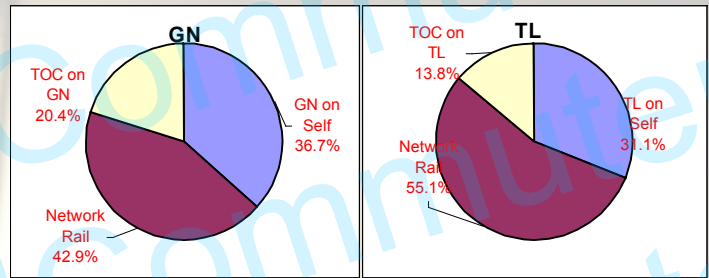
Thameslink PPM

	AM Peak	PM Peak	All Day	To Date
TL North	95.65%	67.86%	93.26%	89.32%
TL Kent	91.67%	66.67%	92.22%	89.56%
Brighton	100.00%	60.00%	79.58%	79.36%
S London	100.00%	100.00%	99.29%	92.66%
TL Route	96.30%	72.88%	91.44%	87.80%

FCC Lateness V Cancs PPM Loss

Cause	Lateness	Cancs	Overall	% Cancs
Daily	14.07%	0.17%	14.24%	1.20%
To Date	9.76%	4.13%	13.89%	29.74%

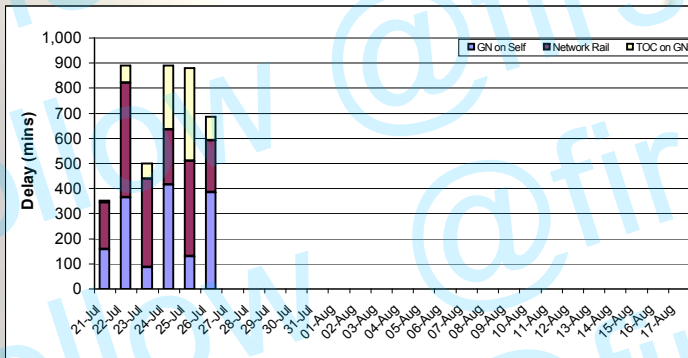
GN/TL ROUTE DELAY SPLITS



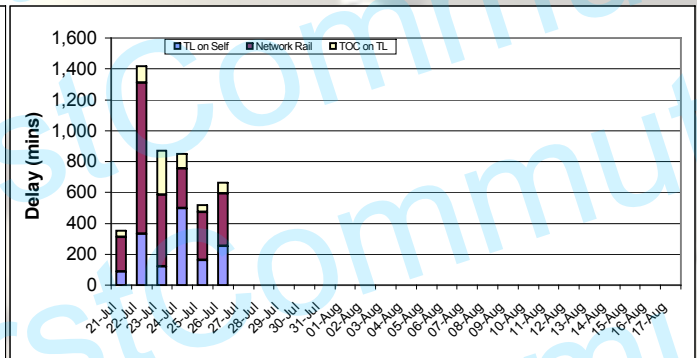
FCC Period Cancs v Target

Full+Part	Day	To Date	Target	Variance
FCC-on-Self	50	154	81	73
Network Rail	1	71	80	-9
TOC-on-FCC	0	14	8	6
Total	51	239	169	70

Great Northern Daily Delay



Thameslink Daily Delay

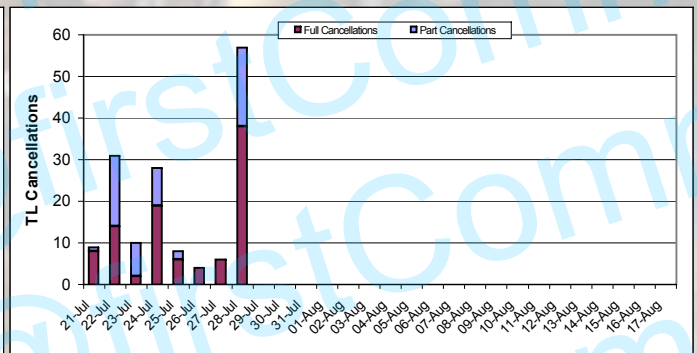
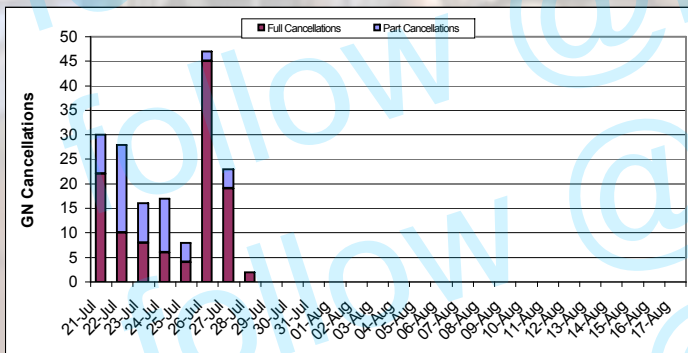


GN Period Cancellations (All)

Full+Part	Day	To Date	Target	Variance
TOC-on-Self	47	106	25	81
Network Rail	0	37	29	8
TOC-on-FCC	0	3	2	1
All FCC	47	146	56	90

TL Period Cancellations (All)

Full+Part	Day	To Date	Target	Variance
TOC-on-Self	3	48	56	-8
Network Rail	1	34	51	-17
TOC-on-FCC	0	8	6	2
All FCC	4	90	114	-24



GN TOS Cancs

To Date	Full	Part	All	All%
Non-tech Fleet	0	0	0	0.0%
Operations	0	1	1	0.8%
Traincrew	91	8	99	77.3%
Technical Fleet	11	10	21	16.4%
Stations	0	0	0	0.0%
External	0	7	7	5.5%
Low Adhesion	0	0	0	0.0%
Total	102	26	128	

TL TOS Cancs

To Date	Full	Part	All	All%
Non-tech Fleet	0	1	1	1.9%
Operations	0	0	0	0.0%
Traincrew	13	0	13	24.1%
Technical Fleet	29	10	39	72.2%
Stations	0	0	0	0.0%
External	1	0	1	1.9%
Low Adhesion	0	0	0	0.0%
Total	43	11	54	