

Day after day FCC will blame third parties for their shocking unreliable over priced service.

It is now common practice for customers to complain via @firstCC about the daily delays, cancellations & overcrowding conditions.

In response FCC blames the situation in the hands of Department of Transport. Also if customers complain about the short formations or cancellations FCC offer the patronising response "we've got new trains coming in 2018".

It's all very well telling customers who pay £4k a year that they need to wait a further 5 years but what about the 7 years of FCC promises that have yet to be seen!

FCC promised more drivers back in 2009 but the new driver program only replaced the regular turn over – hence the problems this week!

FCC will claim on their performance charts of third party disruption problems yet cancellations caused by a lack of drivers as far frequent and disruptive yet FCC will not publicly declare such issue. Why is that?

22nd July 2013 – Overrunning engineering work at Streatham

7 trains cancelled due to train faults

2 trains cancelled due to no driver

22 GN trains were partly/fully cancelled due to network Rail issues

19 TL trains were partly/fully cancelled due to network Rail issues

26th July 2013 – Sunny Friday and the is the school holidays

50 trains were cancelled due to no driver available

28 July 2013 - Overhead line problems near Farringdon

57 TL trains were partly/fully cancelled due to network Rail issues

30 July 2013 - Tree branch on overhead lines at Oakleigh Park

6 GN trains partly/fully cancelled due to self FCC issue (2 Full)

2 TL trains partly/fully cancelled due to self FCC issue (1 Full)

7 GN trains were partly/fully cancelled due to network Rail issues

2 TL trains were partly/fully cancelled due to network Rail issues

11 August 2013 Overrunning engineering work south of New Barnet

7 GN trains were partly/fully cancelled due to network Rail issues

6 TL trains partly/fully cancelled due to self FCC issue (

FCC MUST GO!

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Delays and Cancellations for Sunday 11th August 2013

(ECC "Overrunning engineering work south of New Barnet")

Time	Route	Reason
22:28	Kings Lynn to London Kings Cross	23:06 - This train has been delayed at Downham Market and is now 14 minutes late. This is due to disruptive passengers .
20:42	Bedford to Brighton	23:19 - This train will be delayed at Brighton and is expected to be 14 minutes late. This is due to signalling problems.
20:37	Sutton Surrey to Bedford	16:38 - This train will be terminated at St Pancras International. This train will no longer call at Kentish Town, West Hampstead Thameslink, Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood, Radlett, St Albans City, Harpenden, Luton Airport Parkway, Luton, Leagrave, Harlington, Flitwick and Bedford. This is due to a member of train crew being unavailable . Additional Information: The next train for the missed stops will depart St Pancras at 22:08.
20:18	Luton to Sutton Surrey	19:27 - This train will be started from Cricklewood. This train will no longer call at Luton, Luton Airport Parkway, Harpenden, St Albans City, Radlett, Elstree & Borehamwood, Mill Hill Broadway and Hendon. This is due to an earlier train fault .
20:15	Brighton to Bedford	21:35 - This train will call additionally at Kentish Town, Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood and Radlett. This is due to a member of train crew being unavailable .
19:50	Bedford to Brighton	19:50 - This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town. This is due to an earlier train fault.
19:10	London Blackfriars to Bedford	19:25 - This train will call additionally at Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood and Radlett. This is due to an earlier train fault .
18:23	Stevenage to Moorgate	22:29 - Will be formed of 3 coaches instead of 6 . This is due to a train fault .
18:07	Sutton Surrey to Luton	19:23 - This train will be terminated at West Hampstead Thameslink. This train will no longer call at Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood, Radlett, St Albans City, Harpenden, Luton Airport Parkway and Luton. This is due to a train fault .
14:15	Brighton to Bedford	<ul style="list-style-type: none"> 07:02 - This train will now be formed of the usual number of coaches. This is due to an earlier train fault. 06:11 - Will be formed of 4 coaches instead of 8. This is due to an earlier train fault.
13:35	Cambridge to Kings Lynn	13:36 - An additional train service has been planned to operate as shown 11/08/13 13:35 Cambridge to Kings Lynn due 14:20. This is due to over-running engineering works.
13:05	Cambridge to Kings Lynn	13:36 - This train will be cancelled. This is due to over-running engineering works.
12:46	Peterborough to London Kings Cross	<ul style="list-style-type: none"> 13:36 - This train will be starting late from Peterborough and is expected to be 10 minutes late. This is due to over-running engineering works. 12:52 - This train will be starting late from Peterborough and is expected to be 10 minutes late. This is due to over-running engineering works. 12:39 - This train will be starting late from Peterborough and is expected to be 10 minutes late. This is due to over-running engineering works.
12:28	Welwyn Garden City to London Kings Cross	12:52 - This train is being delayed at Hadley Wood and is now expected to be 12 minutes late. This is due to over-running engineering works.
12:28	Cambridge to London Kings Cross	13:36 - This train has been delayed from Cambridge and is now 33 minutes late. This is due to over-running engineering works.
12:28	Kings Lynn to	13:36 - This train has been delayed at Cambridge and is now 10 minutes late. This is due to

12:23	London Kings Cross to Peterborough	<p>over-running engineering works.</p> <ul style="list-style-type: none"> • 13:36 - This train will be starting late from London Kings Cross and is expected to be 15 minutes late.This is due to over-running engineering works. • 12:52 - This train will be starting late from London Kings Cross and is expected to be 15 minutes late.This is due to over-running engineering works. • 12:39 - This train will be starting late from London Kings Cross and is expected to be 15 minutes late.This is due to over-running engineering works. • 12:08 - This train will be starting late from London Kings Cross and is expected to be 15 minutes late.This is due to over-running engineering works.
12:15	London Kings Cross to Kings Lynn	<ul style="list-style-type: none"> • 13:36 - This train has been delayed from London Kings Cross and is now 22 minutes late.This train will be terminated at Cambridge.This train will no longer call at Waterbeach, Ely, Littleport, Downham Market, Watlington and Kings Lynn.This is due to over-running engineering works. • 12:52 - This train will be starting late from London Kings Cross and is expected to be 22 minutes late.This is due to over-running engineering works. • 12:39 - This train will be starting late from London Kings Cross and is expected to be 22 minutes late.This is due to over-running engineering works.
12:09	Cambridge to Kings Lynn	<ul style="list-style-type: none"> • 12:39 - Train information for the additional 11/08/13 12:09 Cambridge to Kings Lynn due 12:54.This is due to over-running engineering works. • 12:08 - Train information for the additional 11/08/13 12:09 Cambridge to Kings Lynn due 12:54.This is due to over-running engineering works. • 11:37 - Train information for the additional 11/08/13 12:09 Cambridge to Kings Lynn due 12:54.This is due to over-running engineering works. • 11:07 - An additional train service has been planned to operate as shown 11/08/13 12:09 Cambridge to Kings Lynn due 12:54.This is due to over-running engineering works.
12:06	London Kings Cross to Cambridge	<ul style="list-style-type: none"> • 13:36 - This train is being delayed from London Kings Cross and is now expected to be 25 minutes late.This train will no longer call at Potters Bar, Hatfield, Welwyn Garden City, Welwyn North, Knebworth and Stevenage.This is due to over-running engineering works. • 12:52 - This train is being delayed from London Kings Cross and is now expected to be 25 minutes late.This train will no longer call at Potters Bar, Hatfield, Welwyn Garden City, Welwyn North, Knebworth and Stevenage.This is due to over-running engineering works. • 12:39 - This train is being delayed from London Kings Cross and is now expected to be 25 minutes late.This train will no longer call at Potters Bar, Hatfield, Welwyn Garden City, Welwyn North, Knebworth and Stevenage.This is due to over-running engineering works. • 12:08 - This train is being delayed from London Kings Cross and is now expected to be 25 minutes late.This train will no longer call at Potters Bar, Hatfield, Welwyn Garden City, Welwyn North, Knebworth and Stevenage.This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works.

11:53	London Kings Cross to Cambridge	<ul style="list-style-type: none"> • 12:52 - This train has been delayed from London Kings Cross and is now 34 minutes late.This is due to over-running engineering works. • 12:39 - This train has been delayed from London Kings Cross and is now 34 minutes late.This is due to over-running engineering works.
11:41	London Kings Cross to Welwyn Garden City	<ul style="list-style-type: none"> • 12:39 - This train will be starting late from London Kings Cross and is expected to be 20 minutes late.This train will no longer call at Finsbury Park, Haringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield.This is due to over-running engineering works. • 12:08 - This train will be starting late from London Kings Cross and is expected to be 20 minutes late.This train will no longer call at Finsbury Park, Haringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield.This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 20 minutes late.This train will no longer call at Finsbury Park, Haringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield.This is due to over-running engineering works. • 11:07 - This train will be starting late from London Kings Cross and is expected to be 20 minutes late.This is due to over-running engineering works.
11:28	Kings Lynn to London Kings Cross	<ul style="list-style-type: none"> • 12:52 - This train will be delayed at Cambridge and is expected to be 15 minutes late.This is due to over-running engineering works. • 12:39 - This train will be delayed at Cambridge and is expected to be 15 minutes late.This is due to over-running engineering works. • 12:08 - This train will be delayed at Cambridge and is expected to be 15 minutes late.This is due to over-running engineering works.
11:28	Welwyn Garden City to London Kings Cross	<ul style="list-style-type: none"> • 12:35 - This train has been delayed at Potters Bar and is now 22 minutes late.This is due to over-running engineering works. • 12:08 - This train has been delayed at Potters Bar and is now 22 minutes late.This is due to over-running engineering works.
11:23	London Kings Cross to Peterborough	<ul style="list-style-type: none"> • 12:52 - This train is being delayed from London Kings Cross and is now expected to be 35 minutes late.This train will no longer call at Finsbury Park.This is due to over-running engineering works. • 12:39 - This train is being delayed from London Kings Cross and is now expected to be 35 minutes late.This train will no longer call at Finsbury Park.This is due to over-running engineering works. • 12:08 - This train is being delayed from London Kings Cross and is now expected to be 35 minutes late.This train will no longer call at Finsbury Park.This is due to over-running engineering works. • 11:37 - This train is being delayed from London Kings Cross and is now expected to be 35 minutes late.This train will no longer call at Finsbury Park.This is due to over-running engineering works. • 10:51 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works.

11:19	Bedford to Brighton	<ul style="list-style-type: none"> • 12:44 - This train has been delayed by up to 7 minutes but is now on time at Elephant & Castle.This is due to waiting earlier for a train crew member. • 11:31 - This train will be delayed at Flitwick and is expected to be 7 minutes late.This is due to waiting earlier for a train crew member.
11:15	London Kings Cross to Kings Lynn	<ul style="list-style-type: none"> • 12:39 - This train is being delayed from London Kings Cross and is now expected to be 45 minutes late.This train will be terminated at Cambridge.This train will no longer call at Waterbeach, Ely, Littleport, Downham Market, Watlington and Kings Lynn.This is due to over-running engineering works. • 12:08 - This train is being delayed from London Kings Cross and is now expected to be 45 minutes late.This train will be terminated at Cambridge.This train will no longer call at Waterbeach, Ely, Littleport, Downham Market, Watlington and Kings Lynn.This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 30 minutes late.This train will be terminated at Cambridge.This train will no longer call at Waterbeach, Ely, Littleport, Downham Market, Watlington and Kings Lynn.This is due to over-running engineering works. • 11:07 - This train will be starting late from London Kings Cross and is expected to be 30 minutes late.This train will be terminated at Cambridge.This train will no longer call at Waterbeach, Ely, Littleport, Downham Market, Watlington and Kings Lynn.This is due to over-running engineering works.
11:11	London Kings Cross to Welwyn Garden City	<ul style="list-style-type: none"> • 12:08 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works. • 11:07 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works. • 10:41 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works.
11:06	London Kings Cross to Cambridge	<ul style="list-style-type: none"> • 12:39 - This train has been delayed from London Kings Cross and is now 25 minutes late.Service full and standing from Finsbury Park. First class is declassified.This train will no longer call at Meldreth, Shepreth and Foxton.This is due to over-running engineering works. • 12:08 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.Service full and standing from Finsbury Park. First class is declassified.This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works. • 11:07 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late.This is due to over-running engineering works.
11:06	Bedford to London Blackfriars	<ul style="list-style-type: none"> • 12:09 - This train has been delayed by up to 18 minutes but is expected to be on time at St Pancras International.This train will no longer call at Flitwick, Harlington, Leagrave, Luton, Harpenden and West Hampstead Thameslink.This is due to waiting for a train crew member. the next train for the missed stops will depart Bedford at 11:19 • 11:29 - This train has been delayed from Bedford and is now 18 minutes late.This train will no longer call at Flitwick, Harlington, Leagrave, Luton, Harpenden and West Hampstead Thameslink.This is due to waiting for a train crew member. the next train for the missed

		stops will depart Bedford at 11:19
		<ul style="list-style-type: none"> • 11:09 - This train will be starting late from Bedford and is expected to be 15 minutes late. This train will no longer call at Flitwick, Harlington, Leagrave, Luton, Harpenden and West Hampstead Thameslink. This is due to waiting for a train crew member.
10:58	Welwyn Garden City to London Kings Cross	11:37 - This train is being delayed at Hadley Wood and is now expected to be 15 minutes late. This is due to over-running engineering works.
10:53	London Kings Cross to Cambridge	<ul style="list-style-type: none"> • 12:08 - This train will be starting late from London Kings Cross and is expected to be 35 minutes late. This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 35 minutes late. This is due to over-running engineering works.
10:41	London Kings Cross to Welwyn Garden City	<ul style="list-style-type: none"> • 11:37 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This train will no longer call at Finsbury Park, Haringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield. This is due to over-running engineering works. • 11:07 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This train will no longer call at Finsbury Park, Haringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield. This is due to over-running engineering works. • 10:41 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This train will no longer call at Finsbury Park, Haringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield. This is due to over-running engineering works.
10:39	Stevenage to London Kings Cross	11:37 - This train is being delayed at Potters Bar and is now expected to be 19 minutes late. This is due to over-running engineering works.
10:28	Kings Lynn to London Kings Cross	11:04 - Service full and standing from Ely. First class is declassified. This is due to an unusually large passenger flow.
10:28	Welwyn Garden City to London Kings Cross	11:07 - This train is being delayed at Hadley Wood and is now expected to be 19 minutes late. This is due to over-running engineering works.
10:23	London Kings Cross to Peterborough	<ul style="list-style-type: none"> • 12:06 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This is due to over-running engineering works. • 11:37 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This is due to over-running engineering works. • 11:07 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This is due to over-running engineering works. • 10:41 - This train will be starting late from London Kings Cross and is expected to be 25 minutes late. This is due to over-running engineering works.
10:15	Peterborough to London Kings Cross	11:32 - This train has been delayed at Hadley Wood and is now 15 minutes late. This is due to over-running engineering works.
10:09	Stevenage to London Kings Cross	<ul style="list-style-type: none"> • 10:56 - This train has been delayed at Hadley Wood and is now 15 minutes late. This is due to over-running engineering works.

		<ul style="list-style-type: none"> • 10:41 - This train has been delayed at Hadley Wood and is now 15 minutes late. This is due to over-running engineering works.
10:05	Stevenage to London Kings Cross	10:41 - This train has been delayed at New Barnet and is now 15 minutes late. This is due to over-running engineering works.
09:58	Welwyn Garden City to London Kings Cross	10:41 - This train is being delayed at New Barnet and is now expected to be 15 minutes late. This is due to over-running engineering works.
09:48	Luton to Sutton Surrey	<ul style="list-style-type: none"> • 10:03 - This train will be started from St Albans City. This train will no longer call at Luton, Luton Airport Parkway and Harpenden. This is due to an earlier train fault. Additional Information: The next train for the missed stops will depart Luton at 10:18. • 08:54 - This train will be started from St Pancras International. This train will no longer call at Luton, Luton Airport Parkway, Harpenden, St Albans City, Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood, West Hampstead Thameslink and Kentish Town. This is due to an earlier train fault. Additional Information: The next train for the missed stops will depart Luton at 10:18.
09:46	Peterborough to London Kings Cross	<ul style="list-style-type: none"> • 10:56 - This train will no longer call at Arlesey and Hitchin. This is due to over-running engineering works. • 10:41 - This train will no longer call at Arlesey and Hitchin. This is due to over-running engineering works.
09:40	Stevenage to London Kings Cross	10:27 - This train has been delayed at Potters Bar and is now 12 minutes late. This is due to over-running engineering works.
09:34	Bedford to London Blackfriars	09:20 - This train will no longer call at Flitwick, Harlington and Leagrave. This is due to an earlier train fault. Additional Information: The next train for the missed stops will depart Bedford at 09:49.
09:30	Welwyn Garden City to London Kings Cross	<ul style="list-style-type: none"> • 10:37 - This train has been delayed at New Barnet and is now 25 minutes late. This is due to over-running engineering works. • 09:53 - This train is being delayed at New Barnet and is now expected to be 10 minutes late. This is due to over-running engineering works.
09:20	Stevenage to London Kings Cross	09:53 - This train has been delayed at New Barnet and is now 12 minutes late. This train will call additionally at New Barnet. This is due to over-running engineering works.
09:15	Brighton to Bedford	07:02 - Will be formed of 4 coaches instead of 8. First class is declassified. This is due to an earlier train fault.
09:15	Peterborough to London Kings Cross	10:27 - This train has been delayed at New Barnet and is now 14 minutes late. This is due to over-running engineering works.
09:04	Bedford to London Blackfriars	09:04 - This train will be starting late from Bedford and is expected to be 15 minutes late. This train will no longer call at Flitwick, Harlington, Leagrave, Luton, Harpenden and West Hampstead Thameslink. This is due to an earlier operating incident. Additional Information: The next train for the missed stops will depart Bedford at 09:19.
08:59	Stevenage to London Kings Cross	<ul style="list-style-type: none"> • 09:53 - This train will be delayed at New Barnet and is expected to be 15 minutes late. This is due to over-running engineering works. • 09:33 - This train will be delayed at New Barnet and is expected to be 15 minutes late. This is due to over-running engineering works.
08:46	Peterborough to London Kings Cross	09:53 - This train has been delayed at New Barnet and is now 10 minutes late. This is due to over-running engineering works.

08:44	Luton to Brighton	08:54 - This train has been delayed from Luton by 10 minutes and is now 8 minutes late at Luton Airport Parkway. This is due to an operating incident.
08:37	Gordon Hill to Moorgate	22:29 - Will be formed of 3 coaches instead of 6 . This is due to a train fault .
08:34	Bedford to London Blackfriars	08:43 - This train has been delayed from Bedford and is now 7 minutes late. This is due to a train fault .
07:58	Moorgate to Gordon Hill	22:29 - Will be formed of 3 coaches instead of 6 . This is due to a train fault .
07:02	Welwyn Garden City to Potters Bar	07:11 - An additional train service has been planned to operate as shown 11/08/13 07:02 Welwyn Garden City to Potters Bar due 07:15. This is due to a problem currently under investigation.
06:58	Welwyn Garden City to London Kings Cross	07:11 - This train will be cancelled . This is due to a problem currently under investigation.
06:40	Brighton to Bedford	<ul style="list-style-type: none"> 08:15 - This train has been delayed from Brighton by 10 minutes, has been further delayed at East Croydon and is now 24 minutes late. This is due to a train fault. 06:53 - This train has been delayed from Brighton and is now 10 minutes late. This is due to a train fault.
06:40	Peterborough to London Kings Cross	07:15 - This train has been delayed at St Neots and is now 12 minutes late. This is due to electrical supply problems.
06:37	Luton to Brighton	<ul style="list-style-type: none"> 07:02 - Will be formed of 4 coaches instead of 8. This is due to an earlier train fault. 06:11 - Will be formed of 4 coaches instead of 8. This is due to an earlier train fault.
06:19	Hassocks to Bedford	<ul style="list-style-type: none"> 08:42 - This train will be delayed at Luton Airport Parkway, will be further delayed at Luton and is expected to be 25 minutes late. This is due to an operating incident. 08:21 - This train is being delayed at Luton Airport Parkway. This is due to an operating incident.
05:40	Peterborough to London Kings Cross	<ul style="list-style-type: none"> 07:28 - This train has been delayed at Huntingdon by 15 minutes and is expected to be 10 minutes late at Finsbury Park. This is due to over-running engineering works. 06:15 - This train has been delayed at Huntingdon and is now 15 minutes late. This is due to over-running engineering works. 05:58 - This train will be delayed at Huntingdon. This is due to over-running engineering works.
05:36	London Kings Cross to Stevenage	05:41 - This train will be delayed at Finsbury Park and is expected to be 15 minutes late. This is due to over-running engineering works.

1 Train cancelled due to over-running engineering works

1 Train cancelled due to a problem currently under investigation.

According to FCC Performance Chart:

	AM PEAK	PM	ALL DAY
GN	sunday	sunday	82.47%
TL	Sunday	sunday	91.67%

Full & Part Cancellations

	GN	TL
TOC-on-Self	0	6
Network Rail	7	1
TOC-on-FCC	0	0
Total	7	7