

Day after day FCC will blame third parties for their shocking unreliable over priced service.

It is now common practice for customers to complain via @firstCC about the daily delays, cancellations & overcrowding conditions.

In response FCC blames the situation in the hands of Department of Transport. Also if customers complain about the short formations or cancellations FCC offer the patronising response "we've got new trains coming in 2018".

It's all very well telling customers who pay £4k a year that they need to wait a further 5 years but what about the 7 years of FCC promises that have yet to be seen!

FCC promised more drivers back in 2009 but the new driver program only replaced the regular turn over – hence the problems this week!

FCC will claim on their performance charts of third party disruption problems yet cancellations caused by a lack of drivers as far frequent and disruptive yet FCC will not publicly declare such issue. Why is that?

22nd July 2013 – Overrunning engineering work at Streatham

7 trains cancelled due to train faults

2 trains cancelled due to no driver

22 GN trains were partly/fully cancelled due to network Rail issues

19 TL trains were partly/fully cancelled due to network Rail issues

26th July 2013 – Sunny Friday and the is the school holidays

50 trains were cancelled due to no driver available

28 July 2013 - Overhead line problems near Farringdon

57 TL trains were partly/fully cancelled due to network Rail issues

30 July 2013 - Tree branch on overhead lines at Oakleigh Park

6 GN trains partly/fully cancelled due to self FCC issue (2 Full)

2 TL trains partly/fully cancelled due to self FCC issue (1 Full)

7 GN trains were partly/fully cancelled due to network Rail issues

2 TL trains were partly/fully cancelled due to network Rail issues

11 August 2013 Overrunning engineering work south of New Barnet

7 GN trains were partly/fully cancelled due to network Rail issues

6 TL trains partly/fully cancelled due to self FCC issue (

FCC MUST GO!

ihfcc.weebly.com

Delays and Cancellations for Sunday, 28 July 2013

(FCC "Overhead line problems near Farringdon")

Time	Route	Reason
22:15	London Kings Cross to Kings Lynn	20:58 - Will be formed of 4 coaches instead of 8 . First class is declassified.
22:04	Sutton Surrey to London Blackfriars	21:07 - This train will be cancelled. This is due to electrical supply problems.
21:45	Brighton to Bedford	22:05 - This train has been delayed from Brighton and is now 14 minutes late. This train will no longer call at Hassocks, Burgess Hill, Haywards Heath and Three Bridges. This is due to earlier electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
21:34	Sutton Surrey to London Blackfriars	20:49 - This train will be cancelled. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
21:15	Brighton to Bedford	22:47 - This train is being delayed at St Pancras International and is now expected to be 20 minutes late. This is due to earlier signalling problems.
21:10	Bedford to Brighton	22:20 - This train will be delayed at St Pancras International and is expected to be 10 minutes late. This is due to signalling problems.
21:04	Sutton Surrey to London Blackfriars	21:14 - This train will be cancelled. This is due to electrical supply problems.
20:45	St Pancras International to Bedford	20:37 - An additional train service has been planned to operate as shown 28/07/13 20:45 St Pancras International to Bedford due 23:18. This is due to overhead wire problems.
20:45	Brighton to Bedford	<ul style="list-style-type: none"> 20:54 - This train will be started from Haywards Heath. This train will no longer call at Brighton, Hassocks and Burgess Hill. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. Southern are making additional stops for missed station stops.. 20:54 - This train will be started from Haywards Heath. This train will no longer call at Brighton, Hassocks and Burgess Hill. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. Southern are making additional stops for missed station stops.. 20:39 - This train will be started from Haywards Heath. This train will no longer call at Brighton, Hassocks and Burgess Hill. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
20:45	Brighton to Bedford	20:39 - This train will be started from Haywards Heath. This train will no longer call at Brighton, Hassocks and Burgess Hill. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
20:34	Sutton Surrey to London Blackfriars	21:10 - This train will be cancelled. This is due to electrical supply problems.

20:18	Luton to Sutton Surrey	<ul style="list-style-type: none"> 20:00 - This train will be cancelled. This is due to overhead wire problems. 20:00 - This train will be cancelled. This is due to overhead wire problems. 19:30 - This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems.
20:18	Luton to Sutton Surrey	19:30 - This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems.
20:15	Brighton to Bedford	20:22 - This train will be started from Haywards Heath. This train will no longer call at Brighton, Hassocks and Burgess Hill. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
20:12	Bedford to Brighton	20:04 - This train will be starting late from Bedford and is expected to be 20 minutes late. This is due to overhead wire problems.
20:10	Kentish Town to Bedford	<ul style="list-style-type: none"> 20:15 - This train will be cancelled. This is due to overhead wire problems. 20:15 - This train will be cancelled. This is due to overhead wire problems. 20:02 - An additional train service has been planned to operate as shown 28/07/13 20:10 Kentish Town to Bedford due 21:18. This is due to overhead wire problems.
20:07	Sutton Surrey to Bedford	<ul style="list-style-type: none"> 18:35 - This train will now run as scheduled. 18:19 - This train will be cancelled. This is due to overhead wire problems. 18:19 - This train will be cancelled. This is due to overhead wire problems.
20:00	Kentish Town to Bedford	19:49 - An additional train service has been planned to operate as shown 28/07/13 20:00 Kentish Town to Bedford due 21:08. This is due to overhead wire problems.
19:48	Luton to Sutton Surrey	<ul style="list-style-type: none"> 19:58 - This train will be cancelled. This is due to overhead wire problems. 19:58 - This train will be cancelled. This is due to overhead wire problems. 19:29 - This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems.
19:47	Bedford to Brighton	<ul style="list-style-type: none"> 20:19 - This train will be started from St Albans City. This train will no longer call at Bedford, Flitwick, Harlington, Leagrave, Luton, Luton Airport Parkway and Harpenden. This is due to overhead wire problems. 20:19 - This train will be started from St Albans City. This train will no longer call at Bedford, Flitwick, Harlington, Leagrave, Luton, Luton Airport Parkway and Harpenden. This is due to overhead wire problems. 20:10 - This train will be started from St Albans City. This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town. This train will no longer call at Bedford, Flitwick, Harlington, Leagrave, Luton, Luton Airport Parkway and Harpenden. This is due to overhead wire problems.

19:46	Kentish Town to Bedford	19:46 - An additional train service has been planned to operate as shown 28/07/13 19:46 Kentish Town to Bedford due 20:54.This is due to overhead wire problems.
19:45	Brighton to Bedford	18:46 - This train will be cancelled.This is due to overhead wire problems.
19:37	Sutton Surrey to Bedford	20:07 - This train will be cancelled.This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
19:26	London Blackfriars to Sutton Surrey	<ul style="list-style-type: none"> • 18:35 - This train will now run as scheduled. • 18:19 - This train will be cancelled.This is due to overhead wire problems. • 18:19 - This train will be cancelled.This is due to overhead wire problems.
19:20	Bedford to Brighton	<ul style="list-style-type: none"> • 21:51 - This train has been delayed from Bedford and is now 20 minutes late.This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town.This train will no longer call at Burgess Hill and Hassocks.This is due to a problem with line-side equipment. • 20:11 - This train has been delayed from Bedford and is now 20 minutes late.This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town.This is due to overhead wire problems.
19:17	East Croydon to Bedford	18:46 - This train will be cancelled.This is due to overhead wire problems.
19:16	Luton to Sutton Surrey	<ul style="list-style-type: none"> • 20:20 - This train will be cancelled.This is due to overhead wire problems. • 20:20 - This train will be cancelled.This is due to overhead wire problems. • 19:29 - This train will be terminated at Kentish Town.This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey.This is due to overhead wire problems.
19:16	Luton to Sutton Surrey	19:29 - This train will be terminated at Kentish Town.This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey.This is due to overhead wire problems.
19:15	Brighton to Bedford	18:46 - This train will be cancelled.This is due to overhead wire problems.
19:10	Kentish Town to Bedford	19:55 - An additional train service has been planned to operate as shown 28/07/13 19:10 Kentish Town to Bedford due 20:24.This is due to overhead wire problems.
19:07	Sutton Surrey to Bedford	19:42 - This train will be terminated at London Blackfriars.This train will no longer call at Farringdon, St Pancras International, Kentish Town, West Hampstead Thameslink, Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood, Radlett, St Albans City, Harpenden, Luton Airport Parkway, Luton, Leagrave, Harlington, Flitwick and Bedford.This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
19:04	Sutton Surrey to London Blackfriars	18:42 - This train will be cancelled.This is due to overhead wire problems. FCC tickets are being accepted on local bus routes, Tramlink and Southern services.
18:56	London Blackfriars to Sutton Surrey	19:20 - This train will be cancelled.This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
18:48	Luton to Sutton	19:27 - This train will be terminated at Kentish Town.This train will no longer call at St Pancras

	Surrey	International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems.
18:48	Bedford to Brighton	<ul style="list-style-type: none"> • 21:17 - This train has been delayed from Bedford and is now 35 minutes late. This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town. This train will no longer call at Three Bridges, Haywards Heath, Burgess Hill and Hassocks. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. Southern trains are making additional stops for missed stations.. • 21:17 - This train has been delayed from Bedford and is now 35 minutes late. This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town. This train will no longer call at Three Bridges, Haywards Heath, Burgess Hill and Hassocks. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. Southern trains are making additional stops for missed stations.. • 20:08 - This train has been delayed from Bedford and is now 35 minutes late. This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town. This is due to overhead wire problems.
18:48	Bedford to Brighton	20:08 - This train has been delayed from Bedford and is now 35 minutes late. This train will call additionally at Radlett, Elstree & Borehamwood, Mill Hill Broadway, Hendon, Cricklewood and Kentish Town. This is due to overhead wire problems.
18:47	East Croydon to Bedford	18:46 - This train will be cancelled. This is due to overhead wire problems.
18:34	Sutton Surrey to London Blackfriars	18:19 - This train will be cancelled. This is due to overhead wire problems.
18:20	Bedford to Brighton	<ul style="list-style-type: none"> • 19:54 - This train has been delayed by up to 20 minutes, is being further delayed between St Pancras International and London Blackfriars and is expected to be 28 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 19:54 - This train has been delayed by up to 20 minutes, is being further delayed between St Pancras International and London Blackfriars and is expected to be 28 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 19:06 - This train has been delayed at Harlington by 20 minutes and is now 19 minutes late at Luton Airport Parkway. This is due to overhead wire problems.
18:18	Luton to Sutton Surrey	19:03 - This train is being delayed between Luton and Luton Airport Parkway. This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems.
18:15	Brighton to Bedford	19:55 - This train is being delayed between London Bridge and London Blackfriars and is now expected to be 36 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today.
18:07	Sutton Surrey to Luton	18:35 - This train will be terminated at London Blackfriars. This train will no longer call at Farringdon, St Pancras International, Kentish Town, West Hampstead Thameslink, Cricklewood, Hendon, Mill Hill Broadway, Elstree & Borehamwood, Radlett, St Albans City, Harpenden, Luton Airport Parkway and Luton. This is due to overhead wire problems.
17:50	Bedford to Brighton	<ul style="list-style-type: none"> • 20:39 - This train is being delayed at Harpenden, will be further delayed between St Pancras International and London Blackfriars and is expected to be 48 minutes late. This train will be terminated at Haywards Heath. This train will no longer call at Burgess Hill, Hassocks and Brighton. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey

		<p>today.</p> <ul style="list-style-type: none"> • 20:39 - This train is being delayed at Harpenden, will be further delayed between St Pancras International and London Blackfriars and is expected to be 48 minutes late. This train will be terminated at Haywards Heath. This train will no longer call at Burgess Hill, Hassocks and Brighton. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 19:52 - This train is being delayed at Harpenden, will be further delayed between St Pancras International and London Blackfriars and is expected to be 48 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 19:52 - This train is being delayed at Harpenden, will be further delayed between St Pancras International and London Blackfriars and is expected to be 48 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 18:52 - This train is being delayed at Harpenden. This is due to overhead wire problems.
17:50	Bedford to Brighton	18:52 - This train is being delayed at Harpenden. This is due to overhead wire problems.
17:48	Luton to Sutton Surrey	19:02 - This train is being delayed at Elstree & Borehamwood. This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems.
17:47	East Croydon to Bedford	18:21 - This train is being delayed at City Thameslink. This is due to overhead wire problems.
17:37	Sutton Surrey to Luton	<ul style="list-style-type: none"> • 20:06 - This train has been delayed at London Blackfriars by 6 minutes, is being further delayed at Luton and is now expected to be 40 minutes late. This train will be diverted from Luton. This train will call additionally at Leagrave, Harlington, Flitwick and Bedford. This is due to overhead wire problems. • 20:06 - This train has been delayed at London Blackfriars by 6 minutes, is being further delayed at Luton and is now expected to be 40 minutes late. This train will be diverted from Luton. This train will call additionally at Leagrave, Harlington, Flitwick and Bedford. This is due to overhead wire problems. • 18:38 - This train has been delayed at London Blackfriars and is now 6 minutes late. This is due to overhead wire problems.
17:36	Bedford to East Croydon	18:50 - This train is being delayed at St Albans City. This is due to overhead wire problems.
17:18	Luton to Sutton Surrey	<ul style="list-style-type: none"> • 18:59 - This train is being delayed at Hendon. This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems. • 18:59 - This train is being delayed at Hendon. This train will be terminated at Kentish Town. This train will no longer call at St Pancras International, Farringdon, London Blackfriars, Elephant & Castle, Loughborough Jn, Herne Hill, Tulse Hill, Streatham, Tooting, Haydons Road, Wimbledon, Wimbledon Chase, South Merton, Morden South, St Helier, Sutton Common, West Sutton and Sutton Surrey. This is due to overhead wire problems. • 18:04 - This train is being delayed at Hendon. This is due to overhead wire problems.
17:18	Luton to Sutton Surrey	18:04 - This train is being delayed at Hendon. This is due to overhead wire problems.

17:17	East Croydon to Bedford	18:07 - This train has been delayed at City Thameslink and is now 11 minutes late. This is due to overhead wire problems.
17:17	Bedford to Brighton	<ul style="list-style-type: none"> • 20:22 - This train is being delayed at Hendon, will be further delayed between St Pancras International and London Bridge and is expected to be 66 minutes late. This train will be terminated at Haywards Heath. This train will no longer call at Burgess Hill, Hassocks and Brighton. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 19:50 - This train is being delayed at Hendon, will be further delayed between St Pancras International and London Bridge and is expected to be 66 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 19:50 - This train is being delayed at Hendon, will be further delayed between St Pancras International and London Bridge and is expected to be 66 minutes late. This is due to electrical supply problems. First Capital Connect and Network Rail would like to apologize for any inconvenience this may cause to your journey today. • 18:43 - This train is being delayed at Hendon. This is due to overhead wire problems.
17:15	Brighton to Bedford	<ul style="list-style-type: none"> • 18:37 - This train has been delayed at London Blackfriars and is now 13 minutes late. This train will be diverted between East Croydon and London Blackfriars. This train will call additionally at Elephant & Castle. This train will no longer call at London Bridge. This is due to overhead wire problems. • 18:08 - This train will be delayed at London Blackfriars and is expected to be 8 minutes late. This train will be diverted between East Croydon and London Blackfriars. This train will call additionally at Elephant & Castle. This train will no longer call at London Bridge. This is due to overhead wire problems.
17:07	Sutton Surrey to Luton	<ul style="list-style-type: none"> • 18:35 - This train is being delayed at Elephant & Castle, will be further delayed at City Thameslink and is expected to be 32 minutes late. This is due to overhead wire problems. • 18:04 - This train is being delayed at Elephant & Castle. This is due to overhead wire problems.
17:00	Cambridge to London Kings Cross	17:58 - This train has been delayed at Welwyn North and is now 8 minutes late. This is due to congestion caused by earlier delays.
16:48	Luton to Sutton Surrey	17:37 - This train is being delayed at Kentish Town. This is due to overhead wire problems.
16:48	Bedford to Brighton	18:33 - This train will be terminated at St Pancras International. This train will no longer call at Farringdon, London Blackfriars, London Bridge, East Croydon, Gatwick Airport, Three Bridges, Haywards Heath, Burgess Hill, Hassocks and Brighton. This is due to overhead wire problems.
16:45	Brighton to Bedford	<ul style="list-style-type: none"> • 18:34 - This train is being delayed at London Blackfriars and will be further delayed at City Thameslink and at Farringdon by 34 minutes. This is due to overhead wire problems. • 18:04 - This train is being delayed at London Blackfriars. This is due to overhead wire problems.
16:37	Sutton Surrey to Luton	17:36 - This train is being delayed between City Thameslink and Farringdon. This is due to overhead wire problems.
16:36	Bedford to East Croydon	<ul style="list-style-type: none"> • 17:55 - This train is being delayed at West Hampstead Thameslink. This train will be terminated at St Pancras International. This train will no longer call at Farringdon, London Blackfriars, London Bridge and East Croydon. This is due to overhead wire problems. • 17:55 - This train is being delayed at West Hampstead Thameslink. This train will be terminated at St Pancras International. This train will no longer call at Farringdon, London Blackfriars, London Bridge and East Croydon. This is due to overhead wire problems.

		<ul style="list-style-type: none"> • 17:38 - This train is being delayed at West Hampstead Thameslink. This is due to overhead wire problems.
16:20	Bedford to Brighton	17:32 - This train is being delayed at St Pancras International. This is due to overhead wire problems.
16:15	Brighton to Bedford	17:34 - This train is being delayed at Farringdon. This is due to overhead wire problems.
12:17	East Croydon to Bedford	12:47 - This train has been delayed by up to 9 minutes, is being further delayed at London Blackfriars and is expected to be 9 minutes late. This is due to congestion caused by earlier delays.
12:15	Brighton to Bedford	13:27 - This train has been delayed and is now 7 minutes late from London Bridge. This is due to congestion caused by earlier delays.
11:45	Bedford to Brighton	<ul style="list-style-type: none"> • 12:01 - This train has been delayed from Bedford by 5 minutes. This is due to an earlier broken down train. • 10:49 - This train will be starting late from Bedford and is expected to be 5 minutes late. This is due to an earlier broken down train.
11:26	London Blackfriars to Sutton Surrey	11:42 - This train has been delayed from London Blackfriars and is now 6 minutes late. This is due to congestion caused by earlier delays.
10:55	London Kings Cross to Kings Lynn	09:45 - Will be formed of 8 coaches instead of 12 . First class is declassified. This is due to an earlier train fault .
10:17	East Croydon to Bedford	10:41 - This train has been delayed from East Croydon by 5 minutes, has been further delayed at London Bridge and is now 7 minutes late. This is due to a problem with line-side equipment.
10:15	Brighton to Bedford	10:59 - This train has been delayed at Hassocks by 4 minutes, has been further delayed at Gatwick Airport and is now 6 minutes late. This is due to signalling problems.
09:45	Brighton to Bedford	<ul style="list-style-type: none"> • 11:23 - This train has been delayed at East Croydon by 7 minutes, has been further delayed at Hendon and is now 9 minutes late. This is due to a problem with line-side equipment. • 10:40 - This train has been delayed at East Croydon and is now 7 minutes late. This is due to a problem with line-side equipment.
09:20	Bedford to Brighton	11:19 - This train has been delayed at Gatwick Airport and is now 7 minutes late. This is due to an earlier problem with line-side equipment.
09:15	Brighton to Bedford	10:40 - This train has been delayed at East Croydon by 10 minutes, is being further delayed at Farringdon and is now expected to be 14 minutes late. This is due to a broken down train .
08:28	Cambridge to London Kings Cross	08:34 - This train has been delayed from Cambridge and is now 3 minutes late. Will be formed of 8 coaches instead of 12 . First class is declassified. This is due to a train fault .
06:04	St Pancras International to Bedford	04:04 - An additional train service has been planned to operate as shown 28/07/13 06:04 St Pancras International to Bedford due 07:17. This is due to an operating incident.
05:23	London Kings Cross to Peterborough	21:59 - Will be formed of 4 coaches instead of 8 . First class is declassified.

00:31	London Kings Cross to Welwyn Garden City	15:14 - This train will be cancelled. This is due to a member of train crew being unavailable.
00:23	London Kings Cross to Peterborough	19:49 - This train will be cancelled. This is due to a member of train crew being unavailable. <ul style="list-style-type: none"> • 19:49 - This train will be cancelled. This is due to a member of train crew being unavailable. • 12:56 - Will be formed of 4 coaches instead of 8. First class is declassified. This is due to a member of train crew being unavailable.

According to FCC Performance Chart:

	AM PEAK	PM	ALL DAY
GN	sunday	sunday	91.43%
TL	sunday	sunday	84.23%

Full & Part Cancellations

	GN	TL
TOC-on-Self	2	0
Network Rail	0	57
TOC-on-FCC	0	0
Total	2	57

Daily Performance Summary

Sunday July 28, 2013

Period: 1405

Day: 8

Public Performance Measure

	FCC	GN	TL
Daily all day	74.09%	91.43%	67.72%
Period to date	85.78%	84.23%	86.92%
Period target	91.97%	92.76%	91.47%

Cancellations

	FCC	GN	TL	NR/TOT
Full	40	2	0	38
Part	19	0	0	19
Total	59	2	0	57

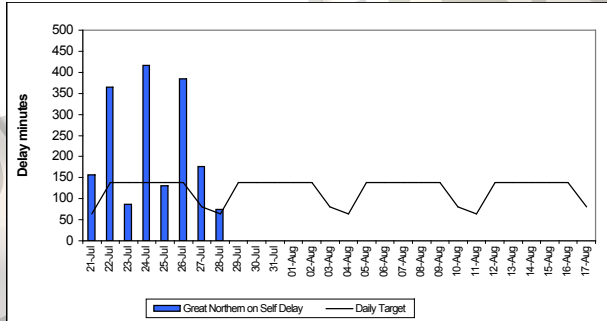
Peak PPM and Reliability

	FCC	GN	TL
AM Peak Punctuality			
PM Peak Punctuality			
Peak period to date	82.38%	81.53%	83.36%
Daily Reliability	92.32%	98.57%	90.03%

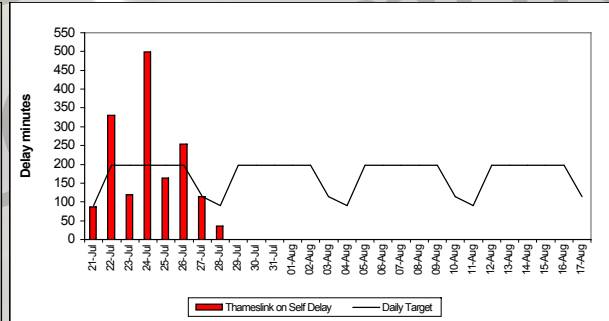
Capacity

	FCC	GN	TL
Daily %	0.99%	2.17%	0.00%
Daily No.	3	3	0
Period	0.53%	0.41%	0.70%
Target	1.01%		

Great Northern on Self Delay vs. Target



Thameslink on Self Delay vs. Target



Delay Minutes Great Northern

	Daily	Cumulative Period-to-date		
	Actual	Actual	Target	Difference
Non-tech Fleet	0	54	18	36
Operations	0	76	47	29
Traincrew	65	573	163	410
Technical Fleet	0	629	439	190
Stations	10	164	62	102
External	0	296	172	124
Low Adhesion	0	0	1	-1
GN on Self Total	75	1,792	902	890
Network Rail	129	2,060	2,268	-208
TOC on GN	11	1,112	381	731

Delay Minutes Thameslink

	Daily	Cumulative Period-to-date		
	Actual	Actual	Target	Difference
Non-tech Fleet	0	29	28	1
Operations	0	14	67	-53
Traincrew	22	483	332	151
Technical Fleet	0	894	538	356
Stations	10	43	46	-3
External	4	138	269	-131
Low Adhesion	0	0	1	-1
TL on Self Total	36	1,601	1,282	319
Network Rail	1,640	4,378	2,423	1,955
TOC on TL	9	685	809	-124

Top 10 Incidents First Capital Connect

Incident Number	GN or TL	Description	Resp Manager	Reason	Delay Minutes	Cancs
834096	TL	ZFD 601 OHL TRIP	NETWORK RAIL	OHL/3 RAIL	1,460	57
832155	GN	FCC DRV CAPES KGX 27/07	FCC TRAINCREW	DRIVER	0	2
833392	TL	SCY ECR BLOWN INSULATOR POTS	NETWORK RAIL	AC/DC TRIP	55	0
833574	GN	1T56 SCHEDULE WGC FPK	NETWORK RAIL	STP SCHED	30	0
833891	GN	2C18 WTG DRV HIT	FCC TRAINCREW	ROSTERING	24	0
833415	TL	PRP T421 SIG FLR	NETWORK RAIL	SIGNAL FLR	24	0
833714	GN	1Y17 SCHEDULE WGC FPK	NETWORK RAIL	STP SCHED	22	0
834069	GN	2C82 6 WTG DRIVER TG HIT	FCC TRAINCREW	DRIVER	20	0
833981	GN	1E12 SIGISSUE OKL	NETWORK RAIL	SIGNALLER	14	0
833588	TL	1T16 SIGNALLER NWD XLJ	NETWORK RAIL	SIGNALLER	14	0

Top 5 Worst Performing Trains First Capital Connect

Headcode	Time	Origin	Destination	Lateness at destination	Reason
2T60	19:17	E CROYDON	BEDFORD	90	ZFD 601 OHL TRIP
2T59	17:36	BEDFORD	E CROYDON	60	ZFD 601 OHL TRIP
2086	17:07	SUTTON	LUTON	56	ZFD 601 OHL TRIP
2T54	17:47	E CROYDON	BEDFORD	54	ZFD 601 OHL TRIP
1T40	16:45	BRIGHTON	BEDFORD	53	ZFD 601 OHL TRIP

Daily Performance Breakdown

Sunday July 28, 2013

Period: 1405

Day: 8

Great Northern PPM

	AM Peak	PM Peak	All Day	To Date
GN Inner			87.50%	82.73%
GN Outer			91.94%	85.58%
GN Route			91.43%	84.23%

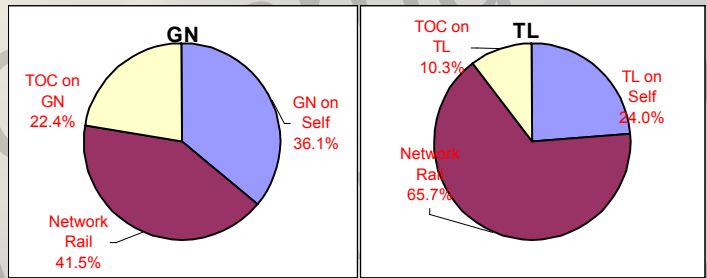
Thameslink PPM

	AM Peak	PM Peak	All Day	To Date
TL North			68.67%	88.35%
TL Kent				89.56%
Brighton			62.39%	79.01%
S London			72.45%	91.42%
TL Route			67.72%	86.92%

FCC Lateness V Cancs PPM Loss

Cause	Lateness	Cancs	Overall	% Cancs
Daily	22.26%	3.65%	25.91%	14.07%
To Date	10.09%	4.13%	14.22%	29.06%

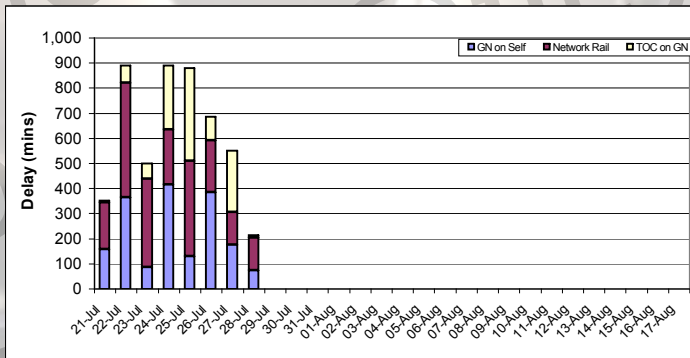
GN/TL ROUTE DELAY SPLITS



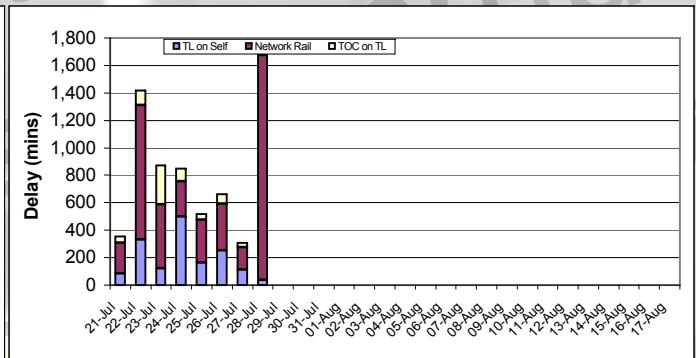
FCC Period Cancs v Target

Full+Part	Day	To Date	Target	Variance
FCC-on-Self	2	182	97	85
Network Rail	57	128	95	33
TOC-on-FCC	0	14	10	4
Total	59	324	202	122

Great Northern Daily Delay



Thameslink Daily Delay

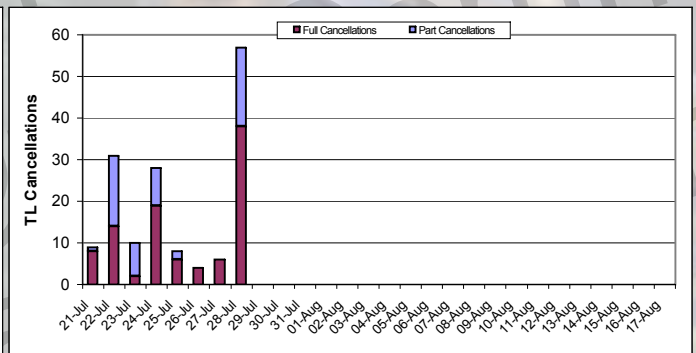
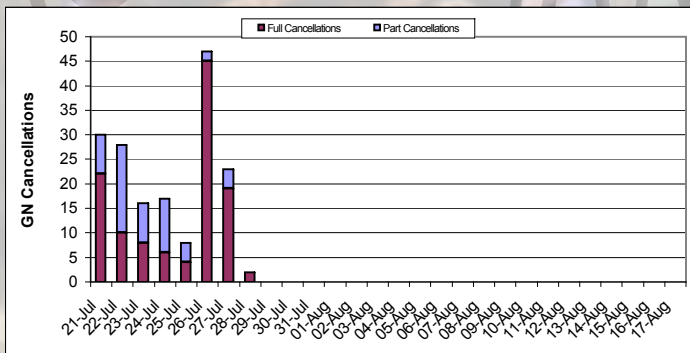


GN Period Cancellations (All)

Full+Part	Day	To Date	Target	Variance
TOC-on-Self	2	128	30	98
Network Rail	0	37	34	3
TOC-on-FCC	0	6	2	4
All FCC	2	171	66	105

TL Period Cancellations (All)

Full+Part	Day	To Date	Target	Variance
TOC-on-Self	0	54	67	-13
Network Rail	57	91	61	30
TOC-on-FCC	0	8	7	1
All FCC	57	153	135	18



GN TOS Cancs

To Date	Full	Part	All	All%
Non-tech Fleet	0	0	0	0.0%
Operations	0	1	1	0.8%
Traincrew	91	8	99	77.3%
Technical Fleet	11	10	21	16.4%
Stations	0	0	0	0.0%
External	0	7	7	5.5%
Low Adhesion	0	0	0	0.0%
Total	102	26	128	

TL TOS Cancs

To Date	Full	Part	All	All%
Non-tech Fleet	0	1	1	1.9%
Operations	0	0	0	0.0%
Traincrew	13	0	13	24.1%
Technical Fleet	29	10	39	72.2%
Stations	0	0	0	0.0%
External	1	0	1	1.9%
Low Adhesion	0	0	0	0.0%
Total	43	11	54	