

Day after day FCC will blame third parties for their shocking unreliable over priced service.

It is now common practice for customers to complain via @firstCC about the daily delays, cancellations & overcrowding conditions.

In response FCC blames the situation in the hands of Department of Transport. Also if customers complain about the short formations or cancellations FCC offer the patronising response “we’ve got new trains coming in 2018”.

It’s all very well telling customers who pay £4k a year that they need to wait a further 5 years but what about the 7 years of FCC promises that have yet to be seen!

FCC promised more drivers back in 2009 but the new driver program only replaced the regular turn over – hence the problems this week!

FCC will claim on their performance charts of third party disruption problems yet cancellations caused by a lack of drivers as far frequent and disruptive yet FCC will not publicly declare such issue. Why is that?

22nd July 2013 – Overrunning engineering work at Streatham

7 trains cancelled due to train faults

2 trains cancelled due to no driver

22 GN trains were partly/fully cancelled due to network Rail issues

19 TL trains were partly/fully cancelled due to network Rail issues

26th July 2013 – Sunny Friday and the is the school holidays

50 trains were cancelled due to no driver available

28 July 2013 - Overhead line problems near Farringdon

57 TL trains were partly/fully cancelled due to network Rail issues

30 July 2013 - Tree branch on overhead lines at Oakleigh Park

6 GN trains partly/fully cancelled due to self FCC issue (2 Full)

2 TL trains partly/fully cancelled due to self FCC issue (1 Full)

7 GN trains were partly/fully cancelled due to network Rail issues

2 TL trains were partly/fully cancelled due to network Rail issues

11 August 2013 Overrunning engineering work south of New Barnet

7 GN trains were partly/fully cancelled due to network Rail issues

6 TL trains partly/fully cancelled due to self FCC issue (

FCC MUST GO!

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Delays and Cancellations for Tuesday 30th July 2013

(FCC "Tree branch on overhead lines at Oakleigh Park")

Time	Route	Reason
22:07	Brighton to Bedford	23:05 - This train is being delayed between Gatwick Airport and East Croydon and is now expected to be 10 minutes late. This is due to a broken down train . Additional Information: First Capital Connect and Southern Rail would like to apologise for the delay to this service today.
21:37	Brighton to Bedford	22:23 - This train is being delayed between Three Bridges and Gatwick Airport and is now expected to be 10 minutes late. This is due to a broken down train . Additional Information: First Capital Connect and Southern Rail would like to apologise for the delay to this service today.
18:24	Bedford to Brighton	18:20 - This train will be starting late from Bedford and is expected to be 10 minutes late. This train will no longer call at Flitwick, Harlington and Leagrave. This is due to earlier signalling problems.
17:24	Brighton to Bedford	14:38 - Will be formed of 4 coaches instead of 8 . First class is declassified. This is due to an earlier train fault .
17:07	Brighton to Bedford	15:03 - Will be formed of 4 coaches instead of 8 . First class is declassified. Disabled toilets are not available. This is due to an earlier train fault .
16:07	Brighton to Bedford	<ul style="list-style-type: none"> 17:35 - This train has been delayed and is now 9 minutes late from London Blackfriars. This is due to disruptive passengers earlier. 16:53 - This train has been delayed at Gatwick Airport and is now 10 minutes late. This is due to disruptive passengers.
14:52	Moorgate to Letchworth Garden City	14:43 - This train will be starting late from Moorgate and is expected to be 8 minutes late. This is due to earlier overhead wire problems .
14:40	Bedford to Brighton	<ul style="list-style-type: none"> 14:58 - This train will be cancelled. This is due to a train fault. 14:41 - This train will be starting late from Bedford and is expected to be 10 minutes late. Will be formed of 4 coaches instead of 8. First class is declassified. This is due to a train fault.
14:32	Moorgate to Hertford North	14:03 - This train will be started from Alexandra Palace. Will be formed of 6 coaches instead of 3. This train will no longer call at Moorgate, Old Street, Essex Road, Highbury & Islington, Drayton Park, Finsbury Park, Harringay and Hornsey. This is due to an earlier broken down train .
14:16	Peterborough to London Kings Cross	<ul style="list-style-type: none"> 15:34 - This train has been delayed from Peterborough onwards by between 13 and 16 minutes and is now 10 minutes late at Knebworth. This is due to earlier overhead wire problems. 14:39 - This train has been delayed from Peterborough and is now 16 minutes late. This is due to earlier overhead wire problems.
14:12	Moorgate to Hertford North	13:58 - This train will be cancelled . This is due to an earlier train fault .
13:53	Hertford North to Moorgate	14:31 - This train has been delayed at Palmers Green and is now 12 minutes late. This is due to a broken down train .
13:45	London Kings Cross to Kings Lynn	14:30 - This train will be delayed at Cambridge and is expected to be 11 minutes late. This is due to earlier overhead wire problems .
13:33	Hertford North to Moorgate	13:50 - This train will be terminated at Palmers Green. This train will no longer call at Bowes Park, Alexandra Palace, Hornsey, Harringay, Finsbury Park, Drayton Park, Highbury & Islington, Essex Road, Old Street and Moorgate. This is due to an earlier train fault .
13:06	London Kings Cross to	13:26 - This train has been delayed from London Kings Cross and is now 12 minutes late. This is due to earlier overhead wire problems .

	Cambridge	
13:06	London Kings Cross to Cambridge	13:26 - This train has been delayed from London Kings Cross and is now 12 minutes late. This is due to earlier overhead wire problems.
13:02	Moorgate to Welwyn Garden City	12:44 - This train will no longer call at Harringay, Hornsey, Alexandra Palace, New Southgate, Oakleigh Park, New Barnet, Hadley Wood, Potters Bar, Brookmans Park, Welham Green and Hatfield. This is due to overhead wire problems. Additional Information: This train will run non-stop between Finsbury Park and Welwyn Garden City.
12:53	London Kings Cross to Cambridge	<ul style="list-style-type: none"> 13:43 - This train has been delayed from London Kings Cross by 14 minutes, has been further delayed at Hitchin and is now 20 minutes late. This is due to earlier overhead wire problems. 13:08 - This train has been delayed from London Kings Cross and is now 14 minutes late. This is due to earlier overhead wire problems.
12:53	London Kings Cross to Cambridge	13:08 - This train has been delayed from London Kings Cross and is now 14 minutes late. This is due to earlier overhead wire problems.
12:50	Letchworth Garden City to Moorgate	13:47 - This train will be terminated at Winchmore Hill. This train will no longer call at Palmers Green, Bowes Park, Alexandra Palace, Hornsey, Harringay, Finsbury Park, Drayton Park, Highbury & Islington, Essex Road, Old Street and Moorgate. This is due to a train fault .
12:44	Welwyn Garden City to Moorgate	12:46 - This train will no longer call at Welham Green, Brookmans Park, Hadley Wood, New Barnet, Oakleigh Park, New Southgate, Alexandra Palace, Hornsey and Harringay. This is due to overhead wire problems.
12:42	Moorgate to Welwyn Garden City	12:37 - This train will be started from Alexandra Palace. This train will no longer call at Moorgate, Old Street, Essex Road, Highbury & Islington, Drayton Park, Finsbury Park, Harringay and Hornsey. This is due to overhead wire problems.
12:42	Moorgate to Welwyn Garden City	12:37 - This train will be started from Alexandra Palace. This train will no longer call at Moorgate, Old Street, Essex Road, Highbury & Islington, Drayton Park, Finsbury Park, Harringay and Hornsey. This is due to overhead wire problems.
12:36	London Kings Cross to Peterborough	<ul style="list-style-type: none"> 13:18 - This train has been delayed from London Kings Cross by 30 minutes, is being further delayed at Stevenage and is now expected to be 31 minutes late. This train will no longer call at Potters Bar, Hatfield, Welwyn Garden City, Welwyn North and Knebworth. This is due to overhead wire problems. 12:38 - This train will be starting late from London Kings Cross and is expected to be 30 minutes late. This train will no longer call at Potters Bar, Hatfield, Welwyn Garden City, Welwyn North, Knebworth, Hitchin, Arlesey, Biggleswade, Sandy, St Neots and Huntingdon. This is due to overhead wire problems.
12:22	Moorgate to Welwyn Garden City	12:30 - This train will be delayed at Alexandra Palace and is expected to be 10 minutes late. This train will be started from Alexandra Palace. This train will no longer call at Moorgate, Old Street, Essex Road, Highbury & Islington, Drayton Park, Finsbury Park, Harringay and Hornsey. This is due to overhead wire problems.
12:06	London Kings Cross to Cambridge	13:19 - This train has been delayed from London Kings Cross by 15 minutes, is being further delayed at Ashwell & Morden and is now expected to be 25 minutes late. This is due to overhead wire problems.
12:04	Welwyn Garden City to Moorgate	12:22 - This train is being delayed from Welwyn Garden City. This is due to overhead wire problems.
11:53	London Kings Cross to Cambridge	12:40 - This train has been delayed from London Kings Cross and is now 21 minutes late. This is due to overhead wire problems.
11:52	Moorgate to Letchworth Garden City	<ul style="list-style-type: none"> 12:11 - This train has been delayed at Finsbury Park and is now 6 minutes late. This is due to overhead wire problems. 12:11 - This train has been delayed at Finsbury Park and is now 6 minutes late. This is due to overhead wire problems.

		<ul style="list-style-type: none"> • 12:09 - This train is being delayed at Finsbury Park.This is due to overhead wire problems.
11:45	London Kings Cross to Kings Lynn	<ul style="list-style-type: none"> • 12:23 - This train has been delayed at Finsbury Park and is now 20 minutes late.This is due to overhead wire problems. • 12:23 - This train has been delayed at Finsbury Park and is now 20 minutes late.This is due to overhead wire problems. • 11:59 - This train is being delayed at Finsbury Park.This is due to overhead wire problems.
11:44	Welwyn Garden City to Moorgate	11:59 - This train will be delayed at Oakleigh Park.This is due to overhead wire problems.
11:42	Moorgate to Welwyn Garden City	<ul style="list-style-type: none"> • 12:23 - This train has been delayed at Finsbury Park and is now 23 minutes late.This is due to overhead wire problems. • 12:23 - This train has been delayed at Finsbury Park and is now 23 minutes late.This is due to overhead wire problems. • 11:59 - This train is being delayed at Finsbury Park.This is due to overhead wire problems.
11:37	Brighton to Bedford	11:54 - This train has been delayed from Brighton and is now 8 minutes late.This is due to a delay on a previous journey.
11:30	Cambridge to London Kings Cross	<ul style="list-style-type: none"> • 12:34 - This train has been delayed at Stevenage and is now 10 minutes late.This is due to overhead wire problems. • 12:34 - This train has been delayed at Stevenage and is now 10 minutes late.This is due to overhead wire problems. • 12:10 - This train is being delayed at Stevenage.This is due to overhead wire problems.
11:24	Welwyn Garden City to Moorgate	12:05 - This train will be terminated at New Barnet.This train will no longer call at Oakleigh Park, New Southgate, Alexandra Palace, Hornsey, Harringay, Finsbury Park, Drayton Park, Highbury & Islington, Essex Road, Old Street and Moorgate.This is due to overhead wire problems.
11:16	Peterborough to London Kings Cross	12:10 - This train is being delayed at Stevenage.This is due to overhead wire problems.
11:15	Cambridge to London Kings Cross	11:59 - This train is being delayed at Oakleigh Park and will be further delayed at Finsbury Park.This is due to overhead wire problems.
11:07	Brighton to Bedford	13:20 - This train has been delayed at Legrave and is now 5 minutes late.This is due to a train fault .
10:56	Kings Lynn to London Kings Cross	12:25 - This train is being delayed at Stevenage.This is due to overhead wire problems.
10:55	Cambridge to London Kings Cross	<ul style="list-style-type: none"> • 12:34 - This train has been delayed at Welwyn Garden City and is now 37 minutes late.This is due to overhead wire problems. • 12:34 - This train has been delayed at Welwyn Garden City and is now 37 minutes late.This is due to overhead wire problems. • 12:03 - This train is being delayed at Welwyn Garden City.This is due to overhead wire problems.
10:46	Peterborough to London Kings Cross	11:59 - This train is being delayed at Oakleigh Park.This is due to overhead wire problems.

10:40	Bedford to Brighton	11:35 - This train has been delayed at Radlett and is now 7 minutes late. This is due to congestion caused by earlier delays.
10:34	Brighton to Bedford	11:48 - This train has been delayed at City Thameslink and is now 8 minutes late. This is due to congestion caused by earlier delays.
10:07	Brighton to Bedford	11:36 - This train has been delayed at London Bridge by 9 minutes and is now 8 minutes late at City Thameslink. This is due to signalling problems.
09:54	Kentish Town to Sevenoaks	<ul style="list-style-type: none"> • 10:57 - This train has been delayed and is now 11 minutes late from Bromley South. This is due to a delay on a previous journey. • 10:57 - This train has been delayed and is now 11 minutes late from Bromley South. This is due to a delay on a previous journey. • 10:34 - This train has been delayed at St Pancras International by 9 minutes. This is due to a delay on a previous journey.
09:44	Luton to Sutton Surrey	10:20 - This train has been delayed at Mill Hill Broadway and is now 7 minutes late. This is due to congestion caused by earlier delays.
09:37	Brighton to Bedford	11:02 - This train has been delayed at London Blackfriars and is now 8 minutes late. This is due to congestion caused by earlier delays.
09:37	Brighton to Bedford	11:02 - This train has been delayed at London Blackfriars and is now 8 minutes late. This is due to congestion caused by earlier delays.
09:24	Bedford to Brighton	<ul style="list-style-type: none"> • 11:03 - This train has been delayed at St Albans City by 7 minutes, has been further delayed at London Bridge and is now 15 minutes late. This train will no longer call at Wivelsfield, Burgess Hill, Hassocks and Preston Park. This is due to congestion caused by earlier delays. • 11:03 - This train has been delayed at St Albans City by 7 minutes, has been further delayed at London Bridge and is now 15 minutes late. This train will no longer call at Wivelsfield, Burgess Hill, Hassocks and Preston Park. This is due to congestion caused by earlier delays. • 10:16 - This train has been delayed at St Albans City and is now 7 minutes late. This is due to congestion caused by earlier delays.
09:18	Bedford to Elephant & Castle	10:13 - This train has been delayed at St Albans City and is now 8 minutes late. This is due to congestion caused by earlier delays.
09:11	Sutton Surrey to Luton	09:58 - This train has been delayed from Sutton Surrey by 4 minutes, has been further delayed at Herne Hill and is now 10 minutes late. This is due to congestion caused by earlier delays.
09:11	Sutton Surrey to Luton	09:58 - This train has been delayed from Sutton Surrey by 4 minutes, has been further delayed at Herne Hill and is now 10 minutes late. This is due to congestion caused by earlier delays.
09:10	Bedford to Brighton	<ul style="list-style-type: none"> • 11:02 - This train has been delayed and is now 15 minutes late from East Croydon. This is due to an earlier train fault. • 11:02 - This train has been delayed and is now 15 minutes late from East Croydon. This is due to an earlier train fault. • 10:38 - This train has been delayed at Kentish Town by 9 minutes, has been further delayed at London Bridge and is now 10 minutes late. This is due to an earlier train fault.
09:10	Bedford to Brighton	10:38 - This train has been delayed at Kentish Town by 9 minutes, has been further delayed at London Bridge and is now 10 minutes late. This is due to an earlier train fault .
09:02	Moorgate to Welwyn Garden City	09:23 - This train has been delayed from Moorgate and is now 6 minutes late. This is due to an earlier broken down train .
09:02	Moorgate to Welwyn Garden City	09:23 - This train has been delayed from Moorgate and is now 6 minutes late. This is due to an earlier broken down train .

08:58	St Albans City to Sevenoaks	08:02 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:52	Moorgate to Letchworth Garden City	09:23 - This train has been delayed from Moorgate and is now 9 minutes late.This is due to an earlier broken down train .
08:47	Orpington to Kentish Town	08:02 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:44	Bromley South to Luton	08:02 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:43	Moorgate to Gordon Hill	07:51 - This train will be started from Alexandra Palace.This train will no longer call at Moorgate, Old Street, Essex Road, Highbury & Islington, Drayton Park, Finsbury Park, Haringgay and Hornsey.This is due to an earlier broken down train .
08:43	Sevenoaks to St Albans City	08:04 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:38	Moorgate to Welwyn Garden City	09:23 - This train has been delayed from Moorgate and is now 7 minutes late.This is due to an earlier broken down train .
08:33	Moorgate to Hertford North	06:22 - Will be formed of 3 coaches instead of 6 .This is due to a member of train crew being unavailable .
08:25	Cambridge to London Kings Cross	09:39 - This train has been delayed at Welwyn Garden City and is now 10 minutes late.This is due to congestion caused by earlier delays.
08:24	Sevenoaks to Bedford	08:02 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:20	Luton to Sevenoaks	07:59 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:18	Bromley South to Bedford	07:57 - This train will no longer call at Peckham Rye.This is due to an operating incident.
08:15	Gordon Hill to Moorgate	08:57 - This train has been delayed at Finsbury Park and is now 10 minutes late.This is due to an earlier broken down train .
08:05	Stevenage to Moorgate	08:57 - This train has been delayed at Finsbury Park and is now 7 minutes late.This is due to an earlier broken down train .
07:59	Beckenham Junction to Bedford	08:35 - This train has been delayed at London Blackfriars and is now 9 minutes late.This is due to a delay on a previous journey.
07:58	Welwyn Garden City to Moorgate	07:50 - This train will call additionally at Alexandra Palace.This is due to an earlier broken down train .
07:53	Sevenoaks to Kentish Town	07:58 - This train will no longer call at Peckham Rye.This is due to an operating incident.
07:47	Orpington to Luton	<ul style="list-style-type: none"> • 08:38 - This train has been delayed at London Blackfriars and is now 7 minutes late.This train will no longer call at Peckham Rye.This is due to congestion caused by earlier delays. • 08:38 - This train has been delayed at London Blackfriars and is now 7 minutes late.This train will no longer call at Peckham Rye.This is due to congestion caused by earlier delays. • 06:58 - This train will no longer call at Peckham Rye.This is due to an operating incident.
07:47	Welwyn Garden City to Moorgate	07:45 - This train will be cancelled .This is due to a train fault .
07:40	Sutton Surrey to Luton	08:32 - This train has been delayed at Tulse Hill by 5 minutes, has been further delayed at Herne Hill and is now 10 minutes late.This is due to congestion caused by earlier delays.
07:38	Hertford North to Moorgate	06:22 - Will be formed of 3 coaches instead of 6 .This is due to a member of train crew being unavailable .
07:22	Bedford to	07:56 - This train will no longer call at Peckham Rye.This is due to an operating incident.

	Sevenoaks	
07:16	Bedford to Sevenoaks	07:08 - This train will no longer call at Peckham Rye.This is due to an operating incident.
07:11	Sevenoaks to West Hampstead Thameslink	06:58 - This train will no longer call at Peckham Rye.This is due to an operating incident.
07:00	Luton to Sevenoaks	06:58 - This train will no longer call at Peckham Rye.This is due to an operating incident.
06:43	Luton to Bromley South	07:07 - This train will no longer call at Peckham Rye.This is due to an operating incident.
06:42	Sevenoaks to Luton	06:48 - This train will no longer call at Peckham Rye.This is due to a problem currently under investigation.
06:40	St Albans City to Sevenoaks	06:48 - This train will no longer call at Peckham Rye.This is due to a problem currently under investigation.
06:40	Bedford to Orpington	06:58 - This train will no longer call at Peckham Rye.This is due to an operating incident.
06:22	Bedford to Brighton	08:20 - This train has been delayed at City Thameslink by 12 minutes and is now 6 minutes late at Gatwick Airport.This is due to a passenger having been taken ill earlier.
06:22	Bedford to Brighton	08:20 - This train has been delayed at City Thameslink by 12 minutes and is now 6 minutes late at Gatwick Airport.This is due to a passenger having been taken ill earlier.
06:13	Sevenoaks to St Albans City	06:48 - This train will no longer call at Peckham Rye.This is due to a problem currently under investigation.
05:54	Bedford to Sevenoaks	06:38 - This train will no longer call at Peckham Rye.This is due to a problem currently under investigation.
00:11	London Kings Cross to Welwyn Garden City	22:55 - Will be formed of 6 coaches instead of 3.This is due to a member of train crew being unavailable .

3 Trains cancelled (full) due to a fault on train

0 Trains cancelled (full) due to Tree branch on overhead lines at Oakleigh Park

According to FCC Performance Chart:

	AM PEAK	PM	ALL DAY
GN	86.15%	96.97%	84.45%
FCC	90.74%	96.61%	93.58%

Full & Part Cancellations

	GN	TL
TOC-on-Self	6	2
Network Rail	7	2
TOC-on-FCC	0	0
Total	13	4

Daily Performance Summary

Tuesday July 30, 2013

Period: 1405

Day: 10

Public Performance Measure

	FCC	GN	TL
Daily all day	90.99%	87.70%	93.58%
Period to date	86.92%	84.45%	88.75%
Period target	91.97%	92.76%	91.47%

Cancellations

	FCC	GN	TL	NR/TOT
Full	5	3	2	0
Part	12	3	0	9
Total	17	6	2	9

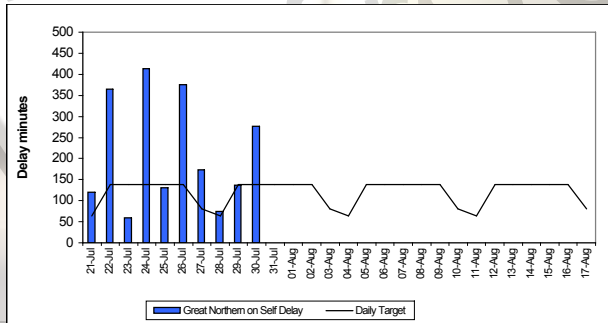
Peak PPM and Reliability

	FCC	GN	TL
AM Peak Punctuality	88.24%	86.15%	90.74%
PM Peak Punctuality	96.80%	96.97%	96.61%
Peak period to date	84.19%	82.33%	86.35%
Daily Reliability	99.57%	99.41%	99.69%

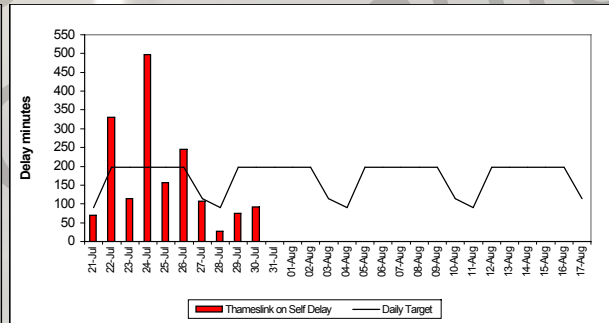
Capacity

	FCC	GN	TL
Daily %	0.57%	0.40%	0.81%
Daily No.	5	2	3
Period	0.50%	0.40%	0.63%
Target	1.01%		

Great Northern on Self Delay vs. Target



Thameslink on Self Delay vs. Target



Delay Minutes Great Northern

	Daily	Cumulative Period-to-date		
	Actual	Actual	Target	Difference
Non-tech Fleet	38	92	24	68
Operations	0	56	61	-5
Traincrew	87	707	213	494
Technical Fleet	129	754	574	180
Stations	23	213	81	132
External	0	303	225	78
Low Adhesion	0	0	1	-1
GN on Self Total	277	2,125	1,180	945
Network Rail	657	3,635	2,967	668
TOC on GN	59	1,293	498	795

Delay Minutes Thameslink

	Daily	Cumulative Period-to-date		
	Actual	Actual	Target	Difference
Non-tech Fleet	0	29	37	-8
Operations	0	14	88	-74
Traincrew	9	475	434	41
Technical Fleet	30	961	704	257
Stations	5	46	61	-15
External	48	189	352	-163
Low Adhesion	0	0	1	-1
TL on Self Total	92	1,714	1,677	37
Network Rail	240	4,905	3,169	1,736
TOC on TL	113	828	1,058	-230

Top 10 Incidents First Capital Connect

Incident Number	GN or TL	Description	Resp Manager	Reason	Delay Minutes	Cancs
838112	GN	PBR TRIP	NETWORK RAIL	AC/DC TRIP	566	7
837763	TL	1T19 SIGISSUE BDM FLT (WH)	NETWORK RAIL	SIGNALLER	40	1
837575	GN	2K11 M6 CANC WGC	FCC FLEET	DSD	70	2
838310	GN	2J46 CANC M6 WIH	FCC FLEET	EMU OTHER	28	4
838315	TL	SAC WH77 SIG FLR	NETWORK RAIL	SIGNAL FLR	25	1
838235	TL	2T30 MOTOR FAULT LEA	FCC FLEET	EMU OTHER	9	2
837635	TL	2T15 ILL PAX CTK	FCC EXTERNAL	ILL PASS	34	0
838647	GN	5K76 PRESENTATION XHE	FCC FLEET	DEPOT	34	0
838047	TL	NWD FV TC FLR	NETWORK RAIL	TC FAILURE	29	0
839128	TL	2A55 UNIT DEFECT TBD	SOUTHERN	DRIVER	27	0

Top 5 Worst Performing Trains First Capital Connect

Headcode	Time	Origin	Destination	Lateness at destination	Reason
2C64	10:55	CAMBRIDGE	KINGS X	39	PBR TRIP
1P69	10:46	PETERBORO	KINGS X	37	PBR TRIP
1C60	11:15	CAMBRIDGE	KINGS X	35	PBR TRIP
1C11	12:15	KINGS X	CAMBRIDGE	33	PBR TRIP
2K33	12:04	WELWYN GC	MORGATEGN	29	PBR TRIP

Daily Performance Breakdown

Tuesday July 30, 2013

Period: 1405

Day: 10

Great Northern PPM

	AM Peak	PM Peak	All Day	To Date
GN Inner	80.00%	94.59%	87.01%	83.35%
GN Outer	93.33%	100.00%	88.37%	85.46%
GN Route	86.15%	96.97%	87.70%	84.45%

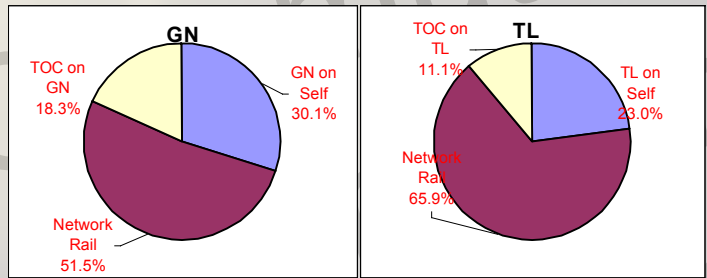
Thameslink PPM

	AM Peak	PM Peak	All Day	To Date
TL North	91.30%	96.43%	94.33%	89.99%
TL Kent	83.33%	88.89%	93.33%	91.59%
Brighton	100.00%	100.00%	88.03%	81.33%
S London	90.91%	100.00%	97.86%	92.77%
TL Route	90.74%	96.61%	93.58%	88.75%

FCC Lateness V Cancs PPM Loss

Cause	Lateness	Cancs	Overall	% Cancs
Daily	7.98%	1.03%	9.01%	11.43%
To Date	9.54%	3.55%	13.08%	27.12%

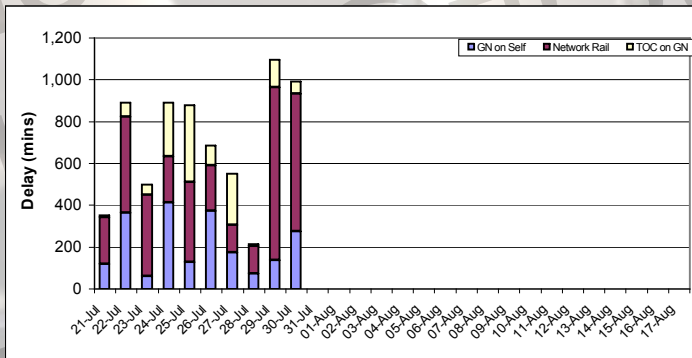
GN/TL ROUTE DELAY SPLITS



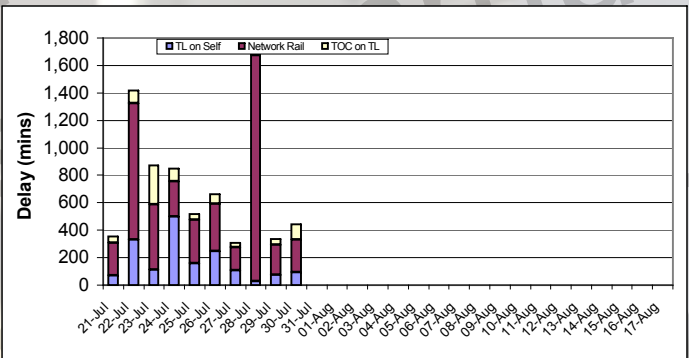
FCC Period Cancs v Target

Full+Part	Day	To Date	Target	Variance
FCC-on-Self	8	197	126	71
Network Rail	9	149	125	24
TOC-on-FCC	0	15	13	2
Total	17	361	264	97

Great Northern Daily Delay



Thameslink Daily Delay

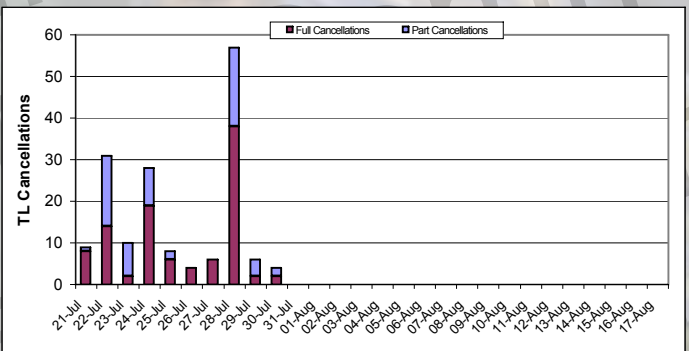
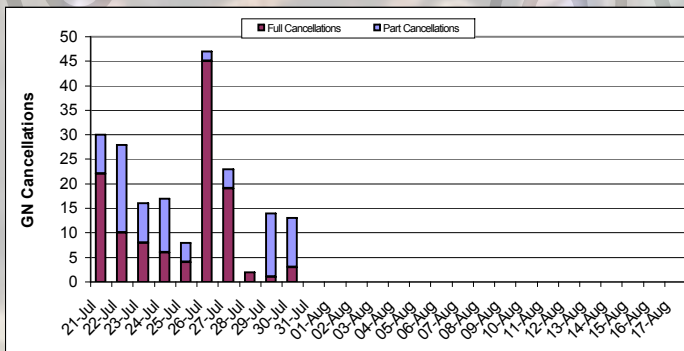


GN Period Cancellations (All)

Full+Part	Day	To Date	Target	Variance
TOC-on-Self	6	139	39	100
Network Rail	7	52	45	7
TOC-on-FCC	0	7	3	4
All FCC	13	198	87	111

TL Period Cancellations (All)

Full+Part	Day	To Date	Target	Variance
TOC-on-Self	2	58	87	-29
Network Rail	2	97	80	17
TOC-on-FCC	0	8	10	-2
All FCC	4	163	177	-14



GN TOS Cancs

To Date	Full	Part	All	All%
Non-tech Fleet	0	0	0	0.0%
Operations	0	1	1	0.7%
Traincrew	92	10	102	73.4%
Technical Fleet	14	15	29	20.9%
Stations	0	0	0	0.0%
External	0	7	7	5.0%
Low Adhesion	0	0	0	0.0%
Total	106	33	139	

TL TOS Cancs

To Date	Full	Part	All	All%
Non-tech Fleet	0	1	1	1.7%
Operations	0	0	0	0.0%
Traincrew	13	1	14	24.1%
Technical Fleet	31	11	42	72.4%
Stations	0	0	0	0.0%
External	1	0	1	1.7%
Low Adhesion	0	0	0	0.0%
Total	45	13	58	